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Case 4:07-cv-04640-CW Document 1

COPY MITCHELL F. BOOMER (SBN 121441) JoANNA L. BROOKS (SBN 182986) DYLAN B. CARP (SBN 196846) JACKSON LEWIS LLP 1 2 199 Fremont Street, 10th Floor San Francisco, CA 94105 Telephone 415.394.9400 3 4 Facsimile: 415.394.9401 5 Attorneys for Defendant SIEMENS PRODUCT LIFECYCLE 6 MANAGEMENT SOFTWARE INC. 7 (formerly known as UGS CORP.) 8 IN THE UNITED STATES DISTRICT COURT FOR THE 9 NORTHERN DISTRICT OF CALIFORNIA 10 SAN FRANCISCO/OAKLAND DIVISION 11 12 VANESSA FLINT, Individually and On Case No. Behalf of All Others Similarly Situated, 13 NOTICE OF REMOVAL TO Plaintiffs, FEDERAL COURT 14 [28 U.S.C. Section 1441(a) and (b); ٧. 15 Diversity of Citizenship UGS CORPORATION and DOES 1 Jurisdiction through 100, inclusive, 16 17 Defendants. 18 19 20 21 22 23 24 25 26 27 28 NOTICE OF REMOVAL TO FEDERAL COURT

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TO THE HONORABLE JUDGES OF THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA, PLAINTIFF VANESSA FLINT, AND TO HER ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that Defendant Siemens Product Lifecycle Management Software Inc., erroneously named as UGS Corporation, ("Siemens") hereby removes to this Court the state court action described below.

- On August 1, 2007 an action was commenced in the Superior Court of 1. the State of California in and for the County of San Francisco, entitled Vanessa Flint, Individually and On Behalf of All Others Similarly Situated, Plaintiff, v. UGS Corporation and Does 1 through 100, inclusive, Defendants, as Case No. CGC-07-465695. A true and correct copy of the first amended complaint ("complaint") is attached as Exhibit A.
- 2. Siemens was personally served with a copy of the complaint and a summons from the state court on August 9, 2007. A true and correct copy of the summons is attached as Exhibit B.
- 3. This action is a civil action of which this Court has original jurisdiction under 28 U.S.C. Sec. 1331, and is one that may be removed to this Court by Siemens pursuant to 28 U.S.C. Section 1441(a) and (b) in that it is a civil action between citizens of different states and the matter in controversy exceeds the sum of \$75,000, exclusive of interest and costs.

### **MATTER IN CONTROVERSY**

- 4. The matter in controversy exceeds the sum of \$75,000, exclusive of interest and costs, for the following reasons:
- 5. The complaint is pleaded as a putative class action by which Plaintiff seeks to represent "All persons who, from August 1, 2003 up to the time of judgment, are or were: (1) employed and/or worked as salaried Technical Writers for Defendants in California and (2) are or were classified as exempt employees and were not paid overtime."

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- Without conceding that Plaintiff or the purported class is entitled to 6. damages or could recover damages in any amount whatsoever, the amount in controversy for Plaintiff in this action is more likely than not to exceed \$75,000.
- Plaintiff seeks unpaid overtime wages pursuant to Cal. Labor Code Sections 510 and 1198. (Complaint, ¶¶ 39-45.) Assuming for purposes of this analysis only that Plaintiff's annual salary is \$86,000, that she worked five days per week during the alleged liability period for the equivalent "hourly rate" of \$41 per hour, that she began working as a technical writer on April 8, 2005 and worked two hours of overtime per week during the alleged liability period (assuming judgment is entered on April 8, 2009) for which she did not receive overtime compensation, then the amount in controversy for these alleged unpaid wages is approximately \$25,584.00 (52 weeks per year x 4 years x 2 hours of overtime at the rate of \$61.50 per hour (\$41 x 1.5).
- Plaintiff also seeks two additional hours of pay for each day of work 8. during the alleged liability period on which Siemens allegedly failed to provide her both a meal and rest period pursuant to Cal. Labor Code Section 226.7. (Complaint, ¶¶ 46-52.) Assuming for purposes of this analysis only that her annual salary is \$86,000, that she worked five days per week during the alleged liability period for the equivalent "hourly rate" of \$41, that she began working as a technical writer on April 8, 2005, that judgment will be entered on April 8, 2009, that Plaintiff will continue as a technical writer until that date, and that she had a missed meal and rest break each day, then the amount in controversy for this allegation is approximately \$85,280 (260 days/year x 4 years x 2 hours of wages at \$41 per hour).
- Plaintiff also seeks penalties for failure to keep records of hours 9. worked under Cal. Labor Code Section 226(e). (Complaint, ¶¶ 53-57.) Assuming for purposes of this analysis only that she began working as a technical writer on April 8, 2005, that judgment will be entered on April 8, 2009, that Plaintiff will

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continue as a technical writer until that date, then the amount in controversy for this allegation is approximately the maximum aggregate penalty of \$4,000.

- Plaintiff also seeks penalties pursuant to Cal. Labor Code Sections 2698 et seq. in the amount of \$100.00 for each pay period for each initial Labor Code violation and \$200.00 for each pay period for each subsequent violation during the period August 1, 2006 through August 6, 2007. (Complaint, ¶¶ 62-72.) Assuming for purposes of this analysis only that she worked five days per week throughout the alleged liability period, that there is one Labor Code violation each pay period, and that there are two pay periods per month, then the amount in controversy for this allegation is approximately \$4,800 (\$200.00 x 2 pay periods per month x 12 months).
- Plaintiff also seeks an unspecified amount of attorney's fees pursuant 11. to statute. (Complaint,  $\P\P$  45, 52, 57, 61, & 72.) "Attorneys' fees may be included in the amount in controversy if recoverable by statute or contract." Simmons v. PCR Technology, 209 F. Supp.2d 1029, 1034 (N.D. Cal. 2002) (quoting Galt G/S v. JSS Scandinavia 142 F.3d 1150, 1155-56 (9th Cir. 1998)). Plaintiff alleges that attorney's fees are recoverable by statute in this action. (Complaint, ¶¶ 45, 52, 57, 61, & 72) (citing Cal. Labor Code Sections 218.5 and 1194 and Cal. Code of Civil Procedure Section 1021.5.) It is more likely than not that the amount of attorney's fees in controversy exceeds \$75,000. Attorney's fees accrue until the action is resolved for the purpose of the amount in controversy requirement. Simmons, 209 F. Supp.2d at 1034. Attorney's fees are divided among all members of the class for the purpose of calculating the amount in controversy for diversity jurisdiction. Gibson v. Chrysler Corp., 261 F.3d 927, 942-43 (9th Cir. 2001). To establish probable recovery, a removing defendant may introduce evidence of judgments in cases involving analogous facts. Id. at 1033. Attached as Exhibit C is a class action settlement entered within the last year involving overtime and missed meal and rest breaks, Mousai v. E-Loan, N.D.

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Cal. Case No. 3:06-cv-01993-SI. Pro rata attorney's fees awarded in that action were \$80,952 (\$3.4 million in attorney's fees for representing 42 class members).

For the purpose of determining the amount in controversy requirement, the amount in controversy for the putative class members is irrelevant, and this Court may exercise pendant jurisdiction over the putative class members. Exxon Mobil Corp. v. Allapattah Services, 545 U.S. 546, 566-67 (2005).

### **DIVERSITY OF CITIZENSHIP**

- This action is between citizens of different states, in that Siemens is 13. informed and believes that Plaintiff Vanessa Flint ("Flint") was at the time the action was commenced, and still is, a citizen of the State of California.
- Siemens was at the time the action was commenced, and still is, a 14. citizen of the State of Delaware under 28 U.S.C. Section 1332(c), in that it was and is incorporated under the laws of the State of Delaware.
- In addition, Siemens was at the time the action was commenced, and 15. still is, a citizen of the State of Texas under 28 U.S.C. Section 1332(c), in that its principal place of business was and is the State of Texas. Siemens's headquarters are in Plano, Texas, which is where all of Siemens's U.S. executives who report directly to Siemens's Chief Executive Officer are located. Further, no single state contains a substantial predominance of Siemens's business activities. Siemens is in the business of designing and selling computer aided design software. The State of Ohio has the most Siemens employees in the U.S. The State of Michigan has the second most. The State of California has the third most. Siemens's sales representatives are located throughout the majority of the 50 states, with the majority located outside the State of California. Siemens's purchasing operations are based in the State of Missouri. Because no single state contains a substantial predominance of corporate operations, Siemens's principal place of business is the location of its headquarters, which is the State of Texas. Industrial Tectonics v. Aero Alloy, 912 F.2d 1090, 1092-94 (9th Cir. 1990).

	Case 4:07-cv-04640-CW
1	16. The presence of doe defendants has no bearing on diversity with
2	respect to removal. 28 U.S.C. Section 1441(a).
3	Y L GYLG CO Y Y THE TO THE
4	JACKSON LEWIS LLP
5	Dated: September 7, 2007  By: John a L. Brook A
6	Mitchell F. Boomer
7	JéXnna L. Brooks Dylan B. Carp Attorneys for Defendant
8	SIEMENS PRODUCT LIFECYCLE MANAGEMENT
10	SOFTWARE INC.
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H	NOTICE OF REMOVAL TO FEDERAL COURT Case No.

1 CERTIFICATE OF SERVICE 2 3 CASE: Vanessa Flint v. UGS Corporation CASE NO.: USDC-NDCA 4 **CLIENT:** 5 I, Linda A. Moore, declare that I am employed with the law firm of Jackson, 6 Lewis, whose address is 199 Fremont Street, 10th Floor, San Francisco, California, 7 94105; I am over the age of eighteen (18) years and am not a party to this action. 8 On September 7, 2007, I served the attached document(s): 9 10 NOTICE OF REMOVAL TO FEDERAL COURT in this action by placing true and correct copies thereof, enclosed in sealed 11 envelope(s) addressed as follows: 12 Robert C. Schubert Juden Justice Reed 13 Counsel for Plaintiff Miranda P. Kolbe 14 Schubert & Reed LLP Three Embarcadero Center, Suite 1650 San Francisco, CA 94111 15 16 17 BY MAIL: United States Postal Service by placing sealed envelopes with the postage thereon fully prepaid, placed for collection and mailing on this date, following ordinary business practices, in the United States mail at San 18 [X]19 Francisco, California. 20 BY HAND DELIVERY: I caused such envelope(s) to be delivered by hand 21 to the above address. BY OVERNIGHT DELIVERY: I caused such envelope(s) to be delivered to 22 the above address within 24 hours by overnight delivery service. 23 BY FACSIMILE: I caused such documents to be transmitted by facsimile to 24 the telephone number(s) indicated above. 25 26 27

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EXHIBIT A

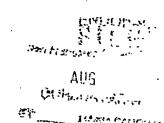
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ROBERT C. SCHUBERT S.B.N. 62684 JUDEN JUSTICE REED S.B.N. 153748 MIRANDA P. KOLBE S.B.N. 214392 SCHUBERT & REED LLP Three Embarcadero Center, Suite 1650 San Francisco, California 94111 Telephone: (415) 788-4220 Counsel for Plaintiff



SUPERIOR COURT OF THE STATE OF CALIFORNIA FOR THE CITY AND COUNTY OF SAN FRANCISCO

VANESSA FLINT, Individually and On Behalf | Case No. CGC-07-465695 of All Others Similarly Situated.

Plaintiff.

UGS CORPORATION and DOES 1 through 100, inclusive.

Defendants.

### **CLASS ACTION**

FIRST AMENDED CLASS AND REPRESENTATIVE ACTION COMPLAINT FOR: (1) VIOLATION OF LABOR CODE § 510; (2) VIOLATION OF CALIFORNIA LABOR CODE § 226.7; (3) VIOLATION OF CALIFORNIA LABOR CODE §§ 226; (4) LABOR CODE PRIVATE ATTORNEYS GENERAL ACT, LABOR CODE §§ 2698 ET SEQ.; (5) VIOLATION OF BUS. & PROF. CODE **§§ 17200 ET SEQ.; AND** (6) ACCOUNTING

### JURY TRIAL DEMANDED

Plaintiff Vanessa Flint ("Plaintiff") brings this action against UGS Corporation ("UGS") and Does 1-100 (collectively, "Defendants"), on behalf of herself and all others similarly situated, upon information and belief, except as to her own actions, the investigation of her counsel, and the facts that are a matter of public record, as follows:

### **SUMMARY OF CLAIMS**

Plaintiff brings this class action pursuant to Cal. Code of Civ. Proc. § 382 seeking 1. unpaid overtime compensation and interest thereon, wages due for failure to provide rest breaks and

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meal periods, injunctive and other equitable relief and reasonable attorneys' fees and costs, under Labor Code §§ 218.5, 226. 226.7, 510. 512, 552, 1174, 1194, 1194.5 and 1198 and Code of Civ. Proc. § 1021.5 on behalf of herself and all other persons who are or have been employed by Defendants in the State of California at any time after August 1, 2003, as "Technical Writers," as further defined in paragraph 7 below. Plaintiff, on behalf or herself and the Class Members also seeks to recover penalties authorized by Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004), and seeks injunctive relief and restitution of all benefits Defendants have enjoyed from their failure to pay overtime compensation under Business and Professions Code §§ 17200 et seq.

### THE PARTIES

- Plaintiff Vanessa Flint is a resident of California, who was employed by UGS in 1. California as a Technical Writer during the Class Period.
- UGS is a corporation organized under the laws of Delaware and has its principal place 2. of business in Plano, Texas. UGS is qualified to and doing business in the State of California. UGS is a computer software company specializing in 3D and Product Lifecycle Management (PLM) software.
- UGS is. and at all times was, an employer under California law and applicable Industrial 3. Welfare Commission ("IWC") Orders.
- The true names and capacities (whether individual, corporate, associate, or otherwise) of Defendants Does 1 through 100, inclusive, and each of them, are unknown to Plaintiff, who sues said Defendants by such fictitious names. Plaintiff is informed and believes and thereon alleges that each of the Defendants fictitiously named herein is legally responsible in some actionable manner for the events described herein, and thereby proximately caused the damage to Plaintiff and the members of the Class. Plaintiff will seek leave of Court to amend this Complaint to state the true name(s) and capacities of such fictitiously named Defendants when the same have been ascertained.
- Plaintiff is informed and believes and thereon alleges that at all times relevant herein, each defendant aided and abetted, and acted in concert with and/or conspired with each and every other defendant to commit the acts complained of herein and to engage in a course of conduct and the business practices complained of herein.

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**JURISDICTION** 

6. This Court has jurisdiction over Plaintiff's and the Class Members' claims for unpaid overtime wages pursuant to Labor Code §§ 510 and 1194, for wages for Defendants' unlawful denial of meal and rest periods under Labor Code §§ 226.7 and 512, and penalties for failure to provide itemized statements of hours worked and all applicable hourly rates pursuant to Labor Code § 226. This Court also has jurisdiction over Plaintiff's and Class Members' claims for injunctive relief and restitution arising from Defendants' unlawful business practices under Business & Professions Code §§ 17200 et seq. This Court also has jurisdiction over Plaintiff's and the Technical Writers' claims under Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004).

### SUBSTANTIVE ALLEGATIONS

- Technical Writers are current or former employees of Defendants in California whose 7. primary job responsibility is to write or edit documents for end-users, installers, administrators and customers of Defendants' products, including employees who write courseware for Defendants' customers. Technical Writers are classified by Defendants as Applications Engineers.
- Technical Writers do not have management responsibilities. They do not customarily 8. and regularly direct the work of two or more other employees. They do not have the authority to hire or fire other employees, and they are not responsible for making hiring and firing recommendations. Were they to make such recommendations, the recommendations would not be given any particular weight because of their status as Technical Writers.
- Technical Writers do not have duties directly related to the creation or implementation 9. of management policies, or to the general business operations of Defendants.
- Technical Writers do not require a license or certification from the State of California or any other governmental entity in order to perform their jobs.
- Technical Writers do not perform work requiring knowledge of an advanced type in a field of science or learning customarily acquired by a prolonged course of specialized intellectual instruction and study.
- The majority of Technical Writers employed by Defendants during the Class Period did not have an advanced degree beyond a bachelor's degree.

- Defendants did not require that Technical Writers have an advanced degree beyond a 13. bachelor's degree during the Class Period.
  - 14. Technical Writers do not perform work that is original and creative in character.
- Technical Writers do not customarily and regularly exercise discretion and independent 15. judgment. Rather, they follow strict instructions, and they rely on their general intellectual ability and training to perform their work.
  - Technical Writers are or were salaried employees. 16.
  - Technical Writers' regular hourly rate of pay is less than \$49.77. 17.
- Technical Writers regularly work or worked more than eight hours a day and forty hours 18. in a workweek.
- Technical Writers have worked on weekends and occasionally on national holidays 19. without being paid any overtime compensation for such work.
- During the Class Period, Defendants were aware of the duties performed by Plaintiff and 20. the Class Members. Defendants also were aware that the duties of Plaintiff and the Class Members were inconsistent with exempt status, and that such persons were and are not exempt from California's laws and regulations governing overtime compensation.
- Nevertheless, during the Class Period, Defendants have knowingly failed to compensate 21. Plaintiff and the Class Members for work that they performed in excess of forty (40) hours per week or eight (8) hours per day, as required by California Labor Code § 510 and IWC Wage Order 4-2001.
- Defendants have also failed to provide Plaintiff and Class Members with semimonthly 22. itemized statements of the total number of hours worked by each and all applicable hourly rates in effect during the pay period, in violation of California Labor Code § 226 and IWC Wage Order 4-2001. Defendants have also failed to provide or require the use, maintenance or submission of time records by Plaintiff and the Class Members as required by California Labor Code § 1174(d). As a result, Defendants have not only failed to pay Class Members the full amount of compensation due, they have also shielded themselves from scrutiny by the Class Members by concealing the magnitude (the full number of hours worked) and the financial impact of their wrongdoing.

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In failing to properly compensate Plaintiff and the Class Members for overtime hours worked, Defendants acted maliciously, oppressively, and/or fraudulently, and such despicable conduct designed to maximize the Defendants' economic gain was carried out with the wrongful intention of causing injury to Plaintiff and the Class Members, in willful and conscious disregard of the rights of Plaintiff and the Class Members as established by California law and applicable regulations.

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- Defendants have also consistently and unlawfully denied meal and rest periods to 24. Plaintiff and the Class Members as required by California Labor Code §§ 226.7 and 512 and IWC Wage Order 4-2001 during the Class Period.
- 25. Defendants have also violated California Labor Code § 552 by causing Class Members to work seven days a week during the Class Period.
- 26. The harm caused by Defendants' wrongful actions grossly outweighs any benefit that could be attributed to it.

### **CLASS ACTION ALLEGATIONS**

Plaintiff bring this action as a class action pursuant to Code of Civil Procedure Section 382 on behalf of herself and the following Class Members:

All persons who, from August 1, 2003 up to the time of judgment, are or were (1) employed and/or worked as salaried Technical Writers for Defendants in California and (2) are or were classified as exempt employees and were not paid overtime. Excluded from the Class are Defendants, their officers and directors.

- The period between August 1, 2003 and the date of trial or final resolution of this matter is referred to herein as the "Class Period."
- The Class Members are similarly situated to Plaintiff and to each other, because they all perform similar duties and assignments, and all have been subject to Defendants' common policy and practice of classifying all Technical Writers as exempt from the California overtime laws while at the same time being assigned to duties inconsistent with exempt status. Like Plaintiff, no member of the Class has been paid overtime compensation in accordance with the California laws identified herein.

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- Furthermore, the Class Members were all subject to the same unlawful policy or plan of 30. Defendants as Plaintiff, under which they were classified as exempt from the California overtime laws. Any differences which exist in the job duties of the Technical Writers are not material to their right to overtime compensation pursuant to the California overtime laws.
- Plaintiff is currently unaware of the identities of all the Class Members. On information 31. and belief, at least fifty but less than one hundred persons have worked for Defendants as Technical Writers in California during the Class Period and would therefore be members of the Class. For this reason, joinder of all members of the Class would be impracticable.
- There are questions of law and fact common to the members of the Class that 32. predominate over any questions affecting only individual members, including:
- a. Whether the duties of Technical Writers are inconsistent with exempt status under California law:
- b. whether Defendants violated Labor Code § 510 and/or IWC Wage Order 4-2001 by failing to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day.
- c. Whether Defendants violated Labor Code §§ 226.7 and 512 and/or IWC Wage Order 4-2001 by failing to consistently provide meal and/or rest periods to Technical Writers.
- d. Whether Defendants violated Labor Code § 226 and 1174 and/or IWC Wage Order 4-2001 by failing to keep adequate records of hours worked by Plaintiff and Class Members;
- e. Whether Defendants violated California Labor Code § 552 and/or IWC Wage Order 4-2001 by causing Class Members to work more than six days in seven.
- f. Whether, by the misconduct alleged herein, Defendants have engaged in unfair and/or unlawful business practices; and
- g. Whether, as a result of Defendants' misconduct, Plaintiff and the Class Members are entitled to wages, statutory and other penalties, damages, punitive damages, an accounting and restitution, and injunctive, equitable and other relief.
- Plaintiff's claims are typical of the claims of the Class Members. Plaintiff and all Class 33. Members were subjected to and harmed by Defendants' uniform policy of misclassifying Technical Writers as exempt from overtime compensation in order to avoid having to pay overtime as required

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by California law. Any differences between individual Class Members' job duties are immaterial to the question of whether Technical Writers were or were not correctly classified as exempt under California law. Plaintiff is subject to no unique defenses, as Defendants' policies were uniform throughout California.

- Plaintiff will fairly and adequately protect the interests of the Class and has retained attorneys experienced in class and employment litigation.
- 35. Questions of law or fact common to the Class Members predominate over any questions affecting only individual Class Members. All of the facts material to resolving the common legal question of whether exemption from the California overtime laws is appropriate are common to all Class Members. Facts not common to the Class Members are not material to resolving the common legal question of whether Defendants' exempt classification of the Class Members is legally correct. A class action is therefore superior to other available methods for the fair and efficient adjudication of this controversy. A class action is also superior to other available methods for the fair and efficient adjudication for the following reasons:
  - a. it is economically impractical for Class Members to prosecute individual actions;
  - the Class Members are readily identifiable;
  - prosecution as a class action will eliminate the possibility of repetitious litigation;
- d. a class action will enable claims to be handled in an orderly and expeditious manner: a class action will save time and expense and will ensure uniformity of decisions.
- The prosecution of separate actions against Defendants under California law would create a risk of inconsistent or varying adjudications with respect to individual Class Members which would establish incompatible standards of conduct for the Defendants. In addition, adjudications with respect to individual Class Members could as a practical matter be dispositive of the interests of the other Class Members not parties to such adjudications, or could substantially impede or impair their ability to protect their interests.
  - Plaintiff does not anticipate any difficulty in the management of this litigation. 37.

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In addition to asserting class action claims, Plaintiff asserts claims as a private attorney general on behalf of all current and former Technical Writers employed by Defendants during the period August 1, 2006 through the present pursuant to Labor Code §§2698 et seq. Defendants have violated various provisions of the Labor Code as alleged herein, and thereby caused harm to all current and former Technical Writers. For each such violation, Defendants owe statutory penalties to be assessed by the Court.

FIRST CAUSE OF ACTION VIOLATION OF LABOR CODE § 510 AND IWC WAGE ORDER 4-2001

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.
- By their conduct, as set forth herein, Defendants violated California Labor Code § 510. 40. 1198 and IWC Wage Order 4-2001 by failing to pay Plaintiff and the Class: (a) time and one-half their regular hourly rates for hours worked in excess of eight hours in a work-day or in excess of forty hours in any workweek or for the first eight hours worked on the seventh day of work in any one workweek; or (b) twice their regular rate of pay for hours worked in excess of twelve hours in any one day or for hours worked in excess of eight hours on any seventh day of work in a workweek during the Class Period.
- 41. Defendants' violations of California Labor Code §§ 510 and 1198 and IWC Wage Order 4-2001 were repeated, willful and intentional.
- Plaintiff and the Class members have been damaged by said violations of California Labor Code §§ 510 and 1198 and IWC Wage Order 4-2001.
- 43. Pursuant to California Labor Code § 1194, Defendants are liable to Plaintiff and the Class Members for the full amount of all their unpaid overtime compensation with interest thereon, plus reasonable attorneys' fees and costs.
- Because Defendants' unlawful classification of the Plaintiff and the Class as exempt from the California overtime laws constituted despicable conduct that was carried out with malice, oppression, or fraud, in willful and conscious disregard for their rights, Plaintiff and the Class are entitled to exemplary damages to punish the Defendants pursuant to California Civil Code § 3294.

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Plaintiff and the Class Members are also entitled to attorneys' fees and costs pursuant to Labor Code §§ 218.5 and 1194.

## SECOND CAUSE OF ACTION AND IWC WAGE ORDER 4-2001

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully 46. herein.
- Defendants have failed to provide Plaintiff and Class Members with a rest break of ten 47. (10) consecutive minutes for each four (4) hour period worked throughout the Class Period.
- Defendants have failed to provide Plaintiff and Class Members with a meal break of at 48. least thirty (30) minutes for each five (5) hour period worked throughout the Class Period.
- Plaintiff and the Class Members are entitled to one additional hour of pay at each employee's regular rate of pay for each workday that a rest period was not provided.
- Plaintiff and the Class Members are also entitled to one additional hour of pay at each employee's regular rate of pay for each workday that a meal break was not provided.
- Because Defendants' unlawful classification of the Plaintiff and the Class as exempt 51. from the California laws requiring employers to provide meal and rest breaks constituted despicable conduct that was carried out with malice, oppression, or fraud, in willful and conscious disregard for their rights, Plaintiff and the Class Members are entitled to exemplary damages to punish the Defendants pursuant to California Civil Code § 3294.
- 52. Plaintiff and the Class Members are also entitled to attorneys' fees and costs pursuant to Labor Code § 218.5.

### THIRD CAUSE OF ACTION FAILURE TO KEEP RECORDS OF HOURS WORKED AND IWC WAGE ORDER 4-2001

- Plaintiff, on behalf of herself and the Class Members, realleges and incorporates by 53. reference all preceding paragraphs.
- Defendants have failed to furnish Plaintiff and Class Members, semimonthly or at the 54. time of each payment of wages, an accurate, itemized statement in writing showing gross and net

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wages earned, total hours worked and the applicable hourly rates in effect and the corresponding number of hours worked at each hourly rate during the Class Period.

- 55. Defendants' failure was knowing and intentional.
- 56. Defendants' failure has injured Plaintiff and Class Members by depriving them of hour, wage and earnings information to which they are entitled, causing them difficulty and expense in attempting to reconstruct time and pay records, not to be paid wages to which they are entitled, to rely on inaccurate earnings statements in dealings with third parties, to be unable to exercise their right under Labor Code § 226(b) to review itemized wage statement information, and to be deceived regarding their entitlement to overtime and meal and rest period wages.
- Plaintiff and Class Members seek actual damages, penalties, attorneys' fees and costs pursuant to Labor Code § 226(e), and injunctive relief and attorneys' fees and costs pursuant to Labor Code § 226(g).

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully 58: herein.
- Defendants have engaged in unfair, unlawful, and fraudulent business practices as set forth above during the Class Period.
- By engaging in the above-described acts and practices. Defendants have committed one or more acts of unfair competition within the meaning of Bus. & Prof.-Code §§17200, et seq.
- Plaintiff, on behalf of herself and the Class Members, seeks an order of this Court awarding restitution, injunctive relief and all other relief allowed under Bus. & Prof. Code §§17200 et seq., plus interest, attorneys' fees and costs pursuant to, inter alia, Code of Civ. Proc. §1021.5.

## ATTORNEYS GENERAL ACT

Plaintiff realleges and incorporates the above allegations by reference as if set forth fully .62. herein.

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- Plaintiff is an aggrieved employee within the meaning of Labor Code § 2699 and brings this claim on behalf of herself and other current or former employees of UGS who were employed as Technical Writers during the period August 1, 2006 through the present.
- Plaintiff has given written notice by certified mail to the Labor and Workforce Development Agency and UGS of the specific provisions of the Labor Code that UGS is alleged to have been violated, including the facts and theories to support the alleged violation. A copy of this notice is attached hereto as Exhibit A.
- Defendants have violated Labor Code § 510 and/or related IWC Wage Orders by failing 65. to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day.
- Defendants have violated Labor Code §§ 226.7 and 512 and related IWC Wage Orders by failing to consistently provide meal and/or rest periods to Technical Writers.
- Defendants have violated Labor Code § 226 and 1174 and/or related IWC Wage Orders by failing to keep adequate records of hours worked by Technical Writers.
- 68. Defendants have violated IWC Wage Order 4-2001 by failing to maintain adequate records of Technical Writers' meal periods.
- Defendants have violated California Labor Code § 552 and/or related IWC Wage Orders by causing Technical Writers to work more than six days in seven.
  - 70. Defendants' conduct as set forth herein has caused injury to the Technical Writers.
- For each such violation, Plaintiff seeks civil penalties of one hundred dollars (\$100) for 71 each aggrieved employee per pay period for the initial violation and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation or such other civil penalties as are permitted by law.
- Plaintiff also seeks an award of reasonable attorneys' fees and costs pursuant to Labor Code § 2699(g).

## SIXTH CAUSE OF ACTION

Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.

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- As alleged above Plaintiff and the Class Members are owed wages which equal the sum of overtime compensation not paid by Defendants to them, plus one additional hour of pay at their regular rate of compensation for each work today they were not provided a meal as provided by law, plus one additional hour of pay for each work day they were not provided a rest period as provided by law, statutory interest on such compensation, plus civil penalties.
- Plaintiff does not know the precise amount of compensation due to Plaintiff and each 75. Class Member or the precise amount of penalties due.
- Upon information and belief, Plaintiff alleges that Defendants possess records from 76. which the amount of compensation due and owing to Plaintiff and each Class Member can be determined.
- Upon information and belief, Plaintiff alleges that Defendants possess records from 77. which the amount of penalties due and owing to Plaintiff and each Class Member can be determined.
- 78. Because it is impossible for the Plaintiff to determine the exact amount of money due to Plaintiff and the Class Members without a detailed review of Defendants' books and records and/or discovery in this action, Plaintiff seeks, among other things, an accounting of books and records in the possession of Defendants and/or the appointment of a receiver to determine the compensation owed to Plaintiff and Class Members.

### PRAYER FOR RELIEF

WHEREFORE, Plaintiff, on behalf of herself, all others similarly situated, and as a private attorney general prays for judgment against Defendants as follows:

- An order certifying this case as a class action and appointing Plaintiff and her counsel to represent the Class Members;
- A judgment awarding Plaintiff and the Class Members compensatory damages in an В. amount to be proven at trial, together with prejudgment interest at the maximum rate allowed by law;
- A judgment awarding Plaintiff and the Class Members wages in an amount to be proven C. at trial, together with prejudgment interest at the maximum rate allowed by law;

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- to be proven at trial; An order requiring Defendants to immediately cease their wrongful conduct as set forth E. above; enjoining Defendants from continuing to improperly classify Technical Writers as exempt from California overtime regulations and failing to pay such employees overtime wages and wages for meal and rest breaks;
- F. Restitution and disgorgement of all amounts obtained by Defendants as a result of their misconduct, together with interest thereon from the date of payment, to Plaintiff and the Class Members;
- An accounting of books and records in the possession of Defendants and/or the appoint-G. ment of a receiver to determine the compensation and statutory penalties owed to Plaintiff and Class members;
- H. Reasonable attorneys' fees and the costs of this action as permitted by law, including but not limited to California Labor Code §§ 218.5, 226, 1194 and 2699 and Code of Civ. Proc. §1021.5;
  - I. Punitive damages;
  - J. Statutory pre-judgment interest; and
  - Such other relief as this Court may deem just and proper. K.

### · JURY DEMAND

Plaintiff demands a trial by jury on all causes of action so triable.

Dated: August 6, 2007

SCHUBERT & REED LLP Three Embarcadero Center

Suite 1650

San Francisco, CA/941

Robert C. Schuber

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SCHUBERT & REED LLP Three Embarcadero Center, Suite 1650 San Francisco, CA 94111 (415) 788-4220

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Technical Writers as exempt from California's wage and hour laws and regulations during the

period August 1, 2003 through the present (the "Class Period").

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- On August 6, 2007, Plaintiff filed an amended class and representative action complaint ("Amended Complaint"). A copy of the Amended Complaint is attached hereto as Exhibit A.
- 5. Plaintiff designated the case as complex on the civil case cover sheet and paid the requisite complex litigation fee. A copy of the civil case cover sheet is attached hereto as Exhibit B
- This action satisfies the statutory requirements for complex designation and should 6. therefore be transferred to the Complex Litigation Department for further proceedings.
- Plaintiff brings this class action pursuant to Cal. Code of Civ. Proc. § 382 seeking 7. unpaid overtime compensation and interest thereon, wages due for failure to provide rest breaks and meal periods, injunctive and other equitable relief and reasonable attorneys' fees and costs, under Labor Code §§ 218.5, 226, 226.7, 510, 512, 552, 1174, 1194, 1194.5 and 1198 and Code of Civ. Proc. § 1021.5. Plaintiff also seeks injunctive relief and restitution of all benefits UGS has enjoyed from its failure to pay overtime compensation under Business and Professions Code §§ 17200 et sėq.
- Plaintiff, on behalf or herself and the Technical Writers, has also brought a 8. representative claim to recover penalties authorized by Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004).
- I anticipate a large number of witnesses and a substantial amount of documentary 9. evidence will be required. The case will also likely involve extensive motion practice, including a motion for class certification and, potentially, a motion for summary adjudication on behalf of the class. Furthermore, because plaintiff requests injunctive relief, as well as restitution and damages, substantial postjudgment judicial supervision may be required.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed this 6th day of August, 2007 in San Francisco, California.

EXHIBIT A

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Labor Code §§ 218.5, 226, 226.7, 510, 512, 552, 1174, 1194, 1194.5 and 1198 and Code of Civ. Proc. § 1021.5 on behalf of herself and all other persons who are or have been employed by Defendants in the State of California at any time after August 1, 2003, as "Technical Writers," as further defined in paragraph 7 below. Plaintiff, on behalf or herself and the Class Members also seeks to recover penalties authorized by Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004), and seeks injunctive relief and restitution of all benefits Defendants have enjoyed from their failure to pay overtime compensation under Business and Professions Code §§ 17200 et seq.

### THE PARTIES

meal periods, injunctive and other equitable relief and reasonable attorneys' fees and costs, under

- Plaintiff Vanessa Flint is a resident of California, who was employed by UGS in California as a Technical Writer during the Class Period.
- UGS is a corporation organized under the laws of Delaware and has its principal place of business in Plano, Texas. UGS is qualified to and doing business in the State of California. UGS is a computer software company specializing in 3D and Product Lifecycle Management (PLM) software.
- 3: UGS is, and at all times was, an employer under California law and applicable Industrial Welfare Commission ("IWC") Orders.
- The true names and capacities (whether individual, corporate, associate, or otherwise) of Defendants Does 1 through 100, inclusive, and each of them, are unknown to Plaintiff; who sues said Defendants by such fictitious names. Plaintiff is informed and believes and thereon alleges that each of the Defendants fictitiously named herein is legally responsible in some actionable manner for the events described herein, and thereby proximately caused the damage to Plaintiff and the members of the Class. Plaintiff will seek leave of Court to amend this Complaint to state the true name(s) and capacities of such fictitiously named Defendants when the same have been ascertained.
- Plaintiff is informed and believes and thereon alleges that at all times relevant herein, 5. each defendant aided and abetted, and acted in concert with and/or conspired with each and every other defendant to commit the acts complained of herein and to engage in a course of conduct and the business practices complained of herein.

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JURISDICTION

This Court has jurisdiction over Plaintiff's and the Class Members' claims for unpaid 6. overtime wages pursuant to Labor Code §§ 510 and 1194, for wages for Defendants' unlawful denial of meal and rest periods under Labor Code §§ 226.7 and 512, and penalties for failure to provide itemized statements of hours worked and all applicable hourly rates pursuant to Labor Code § 226. This Court also has jurisdiction over Plaintiff's and Class Members' claims for injunctive relief and restitution arising from Defendants' unlawful business practices under Business & Professions Code §§ 17200 et seq. This Court also has jurisdiction over Plaintiff's and the Technical Writers' claims under Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004).

### SUBSTANTIVE ALLEGATIONS

- 7. Technical Writers are current or former employees of Defendants in California whose primary job responsibility is to write or edit documents for end-users, installers, administrators and customers of Defendants' products, including employees who write courseware for Defendants' customers. Technical Writers are classified by Defendants as Applications Engineers.
- Technical Writers do not have management responsibilities. They do not customarily and regularly direct the work of two or more other employees. They do not have the authority to hire or fire other employees, and they are not responsible for making hiring and firing recommendations. Were they to make such recommendations, the recommendations would not be given any particular weight because of their status as Technical Writers.
- Technical Writers do not have duties directly related to the creation or implementation 9. of management policies, or to the general business operations of Defendants.
- Technical Writers do not require a license or certification from the State of California or any other governmental entity in order to perform their jobs.
- Technical Writers do not perform work requiring knowledge of an advanced type in a field of science or learning customarily acquired by a prolonged course of specialized intellectual instruction and study.
- The majority of Technical Writers employed by Defendants during the Class Period did not have an advanced degree beyond a báchelor's degree.

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- Defendants did not require that Technical Writers have an advanced degree beyond a 13. bachelor's degree during the Class Period.
  - Technical Writers do not perform work that is original and creative in character. 14.
- Technical Writers do not customarily and regularly exercise discretion and independent 15. judgment. Rather, they follow strict instructions, and they rely on their general intellectual ability and training to perform their work.
  - Technical Writers are or were salaried employees. 16.
  - Technical Writers' regular hourly rate of pay is less than \$49.77. 17:
- Technical Writers regularly work or worked more than eight hours a day and forty hours 18. in a workweek.
- Technical Writers have worked on weekends and occasionally on national holidays without being paid any overtime compensation for such work.
- During the Class Period, Defendants were aware of the duties performed by Plaintiff and the Class Members. Defendants also were aware that the duties of Plaintiff and the Class Members were inconsistent with exempt status, and that such persons were and are not exempt from California's laws and regulations governing overtime compensation.
- Nevertheless, during the Class Period. Defendants have knowingly failed to compensate Plaintiff and the Class Members for work that they performed in excess of forty (40) hours per week or eight (8) hours per day, as required by California Labor Code § 510 and IWC Wage Order 4-2001.
- 22. Defendants have also failed to provide Plaintiff and Class Members with semimonthly itemized statements of the total number of hours worked by each and all applicable hourly rates in effect during the pay period, in violation of California Labor Code § 226 and IWC Wage Order 4-2001. Defendants have also failed to provide or require the use, maintenance or submission of time records by Plaintiff and the Class Members as required by California Labor Code § 1174(d). As a result, Defendants have not only failed to pay Class Members the full amount of compensation due, they have also shielded themselves from scrutiny by the Class Members by concealing the magnitude (the full number of hours worked) and the financial impact of their wrongdoing.

- In failing to properly compensate Plaintiff and the Class Members for overtime hours 23. worked, Defendants acted maliciously, oppressively, and/or fraudulently, and such despicable conduct designed to maximize the Defendants' economic gain was carried out with the wrongful intention of causing injury to Plaintiff and the Class Members, in willful and conscious disregard of the rights of Plaintiff and the Class Members as established by California law and applicable regulations.
- Defendants have also consistently and unlawfully denied meal and rest periods to 24. Plaintiff and the Class Members as required by California Labor Code §§ 226.7 and 512 and IWC Wage Order 4-2001 during the Class Period.
- Defendants have also violated California Labor Code § 552 by causing Class Members to work seven days a week during the Class Period.
- The harm caused by Defendants' wrongful actions grossly outweighs any benefit that 26. could be attributed to it.

### **CLASS ACTION ALLEGATIONS**

27. Plaintiff bring this action as a class action pursuant to Code of Civil Procedure Section 382 on behalf of herself and the following Class Members:

> All persons who, from August 1, 2003 up to the time of judgment, are or were (1) employed and/or worked as salaried Technical Writers for Defendants in California and (2) are or were classified as exempt employees and were not paid overtime. Excluded from the Class are Defendants, their officers and directors.

- 28. The period between August 1, 2003 and the date of trial or final resolution of this matter is referred to herein as the "Class Period."
- The Class Members are similarly situated to Plaintiff and to each other, because they all 29. perform similar duties and assignments, and all have been subject to Defendants' common policy and practice of classifying all Technical Writers as exempt from the California overtime laws while at the same time being assigned to duties inconsistent with exempt status. Like Plaintiff, no member of the Class has been paid overtime compensation in accordance with the California laws identified herein.

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30. Furthermore, the Class Members were all subject to the same unlawful policy or plan of Defendants as Plaintiff, under which they were classified as exempt from the California overtime laws. Any differences which exist in the job duties of the Technical Writers are not material to their right to overtime compensation pursuant to the California overtime laws.

- Plaintiff is currently unaware of the identities of all the Class Members. On information and belief, at least fifty but less than one hundred persons have worked for Defendants as Technical Writers in California during the Class Period and would therefore be members of the Class. For this reason, joinder of all members of the Class would be impracticable.
- There are questions of law and fact common to the members of the Class that predominate over any questions affecting only individual members, including:
- a. Whether the duties of Technical Writers are inconsistent with exempt status under California law:
- b. whether Defendants violated Labor Code § 510 and/or IWC Wage Order 4-2001 by failing to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day.
- c. Whether Defendants violated Labor Code §§ 226.7 and 512 and/or IWC Wage Order 4-2001 by failing to consistently provide meal and/or rest periods to Technical Writers.
- d. Whether Defendants violated Labor Code § 226 and 1174 and/or IWC Wage Order 4-2001 by failing to keep adequate records of hours worked by Plaintiff and Class Members;
- e. Whether Defendants violated California Labor Code § 552 and or IWG Wage Order 4-2001 by causing Class Members to work more than six days in seven.
- f. Whether, by the misconduct alleged herein, Defendants have engaged in unfair and/or unlawful business practices; and
- g. Whether, as a result of Defendants' misconduct, Plaintiff and the Class Members are entitled to wages, statutory and other penalties, damages, punitive damages, an accounting and restitution, and injunctive, equitable and other relief.
- Plaintiff's claims are typical of the claims of the Class Members. Plaintiff and all Class Members were subjected to and harmed by Defendants' uniform policy of misclassifying Technical Writers as exempt from overtime compensation in order to avoid having to pay overtime as required

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by California law. Any differences between individual Class Members' job duties are immaterial to the question of whether Technical Writers were or were not correctly classified as exempt under California law. Plaintiff is subject to no unique defenses, as Defendants' policies were uniform throughout California.

- Plaintiff will fairly and adequately protect the interests of the Class and has retained attorneys experienced in class and employment litigation.
- Questions of law or fact common to the Class Members predominate over any questions 35. affecting only individual Class Members. All of the facts material to resolving the common legal question of whether exemption from the California overtime laws is appropriate are common to all Class Members. Facts not common to the Class Members are not material to resolving the common legal question of whether Defendants' exempt classification of the Class Members is legally correct. A class action is therefore superior to other available methods for the fair and efficient adjudication of this controversy. A class action is also superior to other available methods for the fair and efficient adjudication for the following reasons:
  - a. it is economically impractical for Class Members to prosecute individual actions;
  - b. the Class Members are readily identifiable;
  - prosecution as a class action will eliminate the possibility of repetitious litigation;
- d. a class action will enable claims to be handled in an orderly and expeditious manner: a class action will save time and expense and will ensure uniformity of decisions.
- The prosecution of separate actions against Defendants under California law would 36. create a risk of inconsistent or varying adjudications with respect to individual Class Members which would establish incompatible standards of conduct for the Defendants. In addition, adjudications with respect to individual Class Members could as a practical matter be dispositive of the interests of the other Class Members not parties to such adjudications, or could substantially impede or impair their ability to protect their interests.
  - Plaintiff does not anticipate any difficulty in the management of this litigation. 37.

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38. In addition to asserting class action claims, Plaintiff asserts claims as a private attorney general on behalf of all current and former Technical Writers employed by Defendants during the period August 1, 2006 through the present pursuant to Labor Code §§2698 et seq. Defendants have violated various provisions of the Labor Code as alleged herein, and thereby caused harm to all current and former Technical Writers. For each such violation. Defendants owe statutory penalties to be assessed by the Court.

### FIRST CAUSE OF ACTION FAILURE TO PAY OVERTIME WAGES VIOLATION OF LABOR CODE § 510 AND IWC WAGE ORDER 4-2001

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.
- By their conduct, as set forth herein, Defendants violated California Labor Code § 510, 1198 and IWC Wage Order 4-2001 by failing to pay Plaintiff and the Class: (a) time and one-half their regular hourly rates for hours worked in excess of eight hours in a work-day or in excess of forty hours in any workweek or for the first eight hours worked on the seventh day of work in any one workweek; or (b) twice their regular rate of pay for hours worked in excess of twelve hours in any one day or for hours worked in excess of eight hours on any seventh day of work in a workweek during the Class Period.
- 41. Defendants' violations of California Labor Code §§ 510 and 1198 and IWC Wage Order 4-2001 were repeated, willful and intentional.
- Plaintiff and the Class members have been damaged by said violations of California Labor Code §§ 510 and 1198 and IWC Wage Order 4-2001.
- Pursuant to California Labor Code § 1194, Defendants are liable to Plaintiff and the Class Members for the full amount of all their unpaid overtime compensation with interest thereon, plus reasonable attorneys' fees and costs.
- Because Defendants' unlawful classification of the Plaintiff and the Class as exempt from the California overtime laws constituted despicable conduct that was carried out with malice, oppression, or fraud, in willful and conscious disregard for their rights, Plaintiff and the Class are entitled to exemplary damages to punish the Defendants pursuant to California Civil Code § 3294.

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45. Plaintiff and the Class Members are also entitled to attorneys' fees and costs pursuant to Labor Code §§ 218.5 and 1194.

# SECOND CAUSE OF ACTION FAILURE TO PROVIDE MEAL AND REST BREAKS VIOLATION OF CALIFORNIA LABOR CODE § 226.7 AND IWC WAGE ORDER 4-2001

- 46. Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.
- 47. Defendants have failed to provide Plaintiff and Class Members with a rest break of ten (10) consecutive minutes for each four (4) hour period worked throughout the Class Period.
- 48. Defendants have failed to provide Plaintiff and Class Members with a meal break of at least thirty (30) minutes for each five (5) hour period worked throughout the Class Period.
- 49. Plaintiff and the Class Members are entitled to one additional hour of pay at each employee's regular rate of pay for each workday that a rest period was not provided.
- 50. Plaintiff and the Class Members are also entitled to one additional hour of pay at each employee's regular rate of pay for each workday that a meal break was not provided.
- 51. Because Defendants' unlawful classification of the Plaintiff and the Class as exempt from the California laws requiring employers to provide meal and rest breaks constituted despicable conduct that was carried out with malice, oppression, or fraud, in willful and conscious disregard for their rights. Plaintiff and the Class Members are entitled to exemplary damages to punish the Defendants pursuant to California Civil Code § 3294.
- 52. Plaintiff and the Class Members are also entitled to attorneys' fees and costs pursuant to Labor Code § 218.5.

# THIRD CAUSE OF ACTION FAILURE TO KEEP RECORDS OF HOURS WORKED VIOLATION OF CALIFORNIA LABOR CODE §§ 226 AND IWC WAGE ORDER 4-2001

- 53. Plaintiff, on behalf of herself and the Class Members, realleges and incorporates by reference all preceding paragraphs.
- 54. Defendants have failed to furnish Plaintiff and Class Members, semimonthly or at the time of each payment of wages, an accurate, itemized statement in writing showing gross and net

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wages earned, total hours worked and the applicable hourly rates in effect and the corresponding number of hours worked at each hourly rate during the Class Period.

- Defendants' failure was knowing and intentional. 55.
- Defendants' failure has injured Plaintiff and Class Members by depriving them of hour, 56. wage and earnings information to which they are entitled, causing them difficulty and expense in attempting to reconstruct time and pay records, not to be paid wages to which they are entitled, to rely on inaccurate earnings statements in dealings with third parties, to be unable to exercise their right under Labor Code § 226(b) to review itemized wage statement information, and to be deceived regarding their entitlement to overtime and meal and rest period wages.
- Plaintiff and Class Members seek actual damages, penalties, attorneys' fees and costs 57. pursuant to Labor Code § 226(e), and injunctive relief and attorneys' fees and costs pursuant to Labor Code § 226(g).

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.
- Defendants have engaged in unfair, unlawful, and fraudulent business practices as set 59. forth above during the Class Period.
- By engaging in the above-described acts and practices, Defendants have committed one or more acts of unfair competition within the meaning of Bus. & Prof. Code §\$17200; et seq.
- Plaintiff, on behalf of herself and the Class Members, seeks an order of this Court awarding restitution, injunctive relief and all other relief allowed under Bus. & Prof. Code \$\$17200 et seq., plus interest, attorneys' fees and costs pursuant to, inter alia, Code of Civ. Proc. §1021.5.

### FIFTH CAUSE OF ACTION LABOR CODE PRI LABOR CODE 88 2698 ET SEO.

Plaintiff realleges and incorporates the above allegations by reference as if set forth fully 62. herein.

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- 63. Plaintiff is an aggrieved employee within the meaning of Labor Code § 2699 and brings this claim on behalf of herself and other current or former employees of UGS who were employed as Technical Writers during the period August 1, 2006 through the present.
- 64. Plaintiff has given written notice by certified mail to the Labor and Workforce

  Development Agency and UGS of the specific provisions of the Labor Code that UGS is alleged to
  have been violated, including the facts and theories to support the alleged violation. A copy of this
  notice is attached hereto as Exhibit A.
- 65. Defendants have violated Labor Code § 510 and/or related IWC Wage Orders by failing to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day.
- 66. Defendants have violated Labor Code §§ 226.7 and 512 and related IWC Wage Orders by failing to consistently provide meal and/or rest periods to Technical Writers.
- 67. Defendants have violated Labor Code § 226 and 1174 and/or related IWC Wage Orders by failing to keep adequate records of hours worked by Technical Writers.
- 68. Defendants have violated IWC Wage Order 4-2001 by failing to maintain adequate records of Technical Writers' meal periods.
- 69. Defendants have violated California Labor Code § 552 and/or related IWC Wage Orders by causing Technical Writers to work more than six days in seven.
  - 70. Defendants' conduct as set forth herein has caused injury to the Technical Writers.
- 71. For each such violation, Plaintiff seeks civil penalties of one hundred dollars (\$100) for each aggrieved employee per pay period for the initial violation and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation or such other civil penalties as are permitted by law.
- 72. Plaintiff also seeks an award of reasonable attorneys' fees and costs pursuant to Labor Code § 2699(g).

### SIXTH CAUSE OF ACTION ACCOUNTING

73. Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.

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- As alleged above Plaintiff and the Class Members are owed wages which equal the sum 74. of overtime compensation not paid by Defendants to them, plus one additional hour of pay at their regular rate of compensation for each work today they were not provided a meal as provided by law, plus one additional hour of pay for each work day they were not provided a rest period as provided by law, statutory interest on such compensation, plus civil penalties.
- Plaintiff does not know the precise amount of compensation due to Plaintiff and each 75. Class Member or the precise amount of penalties due.
- Upon information and belief, Plaintiff alleges that Defendants possess records from 76. which the amount of compensation due and owing to Plaintiff and each Class Member can be determined.
- Upon information and belief, Plaintiff alleges that Defendants possess records from which the amount of penalties due and owing to Plaintiff and each Class Member can be determined.
- Because it is impossible for the Plaintiff to determine the exact amount of money due to 78. Plaintiff and the Class Members without a detailed review of Defendants' books and records and/or discovery in this action, Plaintiff seeks, among other things, an accounting of books and records in the possession of Defendants and/or the appointment of a receiver to determine the compensation owed to Plaintiff and Class Members.

#### PRAYER FOR RELIEF

WHEREFORE, Plainuff, on behalf of herself, all others similarly situated, and as a private attorney general prays for judgment against Defendants as follows:

- An order certifying this case as a class action and appointing Plaintiff and her counsel to represent the Class Members:
- A judgment awarding Plaintiff and the Class Members compensatory damages in an В. amount to be proven at trial, together with prejudgment interest at the maximum rate allowed by law;
- C. A judgment awarding Plaintiff and the Class Members wages in an amount to be proven at trial, together with prejudgment interest at the maximum rate allowed by law;

ROBERT C. SCHUBERT S.B.N. 62684 1 JUDEN JUSTICE REED S.B.N. 153748 MIRANDA KOLBE S.B.N. 214392 2 SCHUBERT & REED LLP 3

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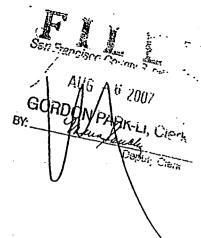
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Attorneys for Plaintiff



#### SUPERIOR COURT OF THE STATE OF CALIFORNIA COUNTY OF SAN FRANCISCO

VANESSA FLINT, Individually and On Behalf of All Others Similarly Situated,

Plaintiff.

UGS CORPORATION and DOES 1 through 100, inclusive,

Defendants.

Case No. CGC-07-465695

APPLICATION FOR REASSIGNMENT TO COMPLEX LITIGATION DEPARTMENT

[LOCAL RULE 3.2] CAL. RULE OF COURT 1800, ET SEQ.

Department: Judge:

Hon. Richard Kramer

#### INTRODUCTION

This is a class and representative action against UGS Corporation ("UGS" or the "Company") brought on behalf of UGS's current and former employees in California whose primary job responsibility is to write or edit documents for end-users, installers, administrators and customers of UGS's products ("Technical Writers"). Plaintiff alleges that UGS has misclassified the Technical Writers as exempt from California's wage and hour laws and regulations during the period. August 1, 2003 through the present (the. "Class Period").

Plaintiff brings this class action pursuant to Cal. Code of Civ. Proc. § 382 seeking unpaid overtime compensation and interest thereon, wages due for failure to provide rest breaks and meal periods, injunctive and other equitable relief and reasonable attorneys' fees and costs, under Labor

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Code §§ 218.5, 226, 226.7, 510, 512, 552, 1174, 1194, 1194.5 and 1198 and Code of Civ. Proc. § 1021.5. Plaintiff also seeks injunctive relief and restitution of all benefits UGS has enjoyed from its failure to pay overtime compensation under Business and Professions Code §§ 17200 et seq. Plaintiff, on behalf or herself and the Technical Writers, also seeks to recover penalties authorized by Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004).

#### THIS CASE SHOULD BE DESIGNATED COMPLEX

Rule of Court 1800(a) provides that a "complex case" is an action "that requires exceptional judicial management to avoid placing unnecessary burdens on the court or the litigants and to expedite the case, keep costs reasonable, and promote effective decision making by the court, the parties and counsel." Among the factors to be considered by the Court in deciding whether an action should be designated complex are the following:

- (1) Numerous pretrial motions raising difficult or novel legal issues that will be time-consuming to resolve;
- (2) Management of a large number of witnesses or a substantial amount of documentary evidence; and
- (3) Substantial postjudgment judicial supervision.

Rule of Court 1800 (b). A case involving "class action" claims is deemed "provisionally" complex. See Rule of Court 1800(c)(1).

This action qualifies as complex under Rule of Court 1800. This is a putative class action filed on behalf of Technical Writers who worked for UGS during the Class Period, and also includes a representative claim pursuant to Labor Code sections 2698 et seq. Underlying each of the claims at issue in this action is plaintiff's allegation that Defendants misclassified her and other Technical Writers as exempt from California's wage and hour laws. The legal issues related to liability as well as class certification are complex, and the case will likely involve extensive discovery and numerous witnesses. Plaintiff anticipates filing a motion for class certification, and may also seek summary adjudication of affirmative defenses.

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This case raises complex issues regarding which, if any, exemptions from California's wage and hour laws apply to Technical Writers and would benefit from complex designation and assignment to a single judge.

#### CONCLUSION

For the reasons set forth above, this action should be designated complex and transferred to the Complex Litigation Department.

August 6, 2007

Robert C. Schubert Juden Justice Reed Miranda Kolbe SCHUBERT & REED LLP Three Embarcadero Center, Suite 1650 San Francisco, California 94111 Telephone: (415) 788-4220

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SCHUBERT & REED LLP Flive Embarcadero Center, Suite 1650 San Francisco, CA 94111 (415) 788-1220 14 15

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I, Robert C. Schubert, hereby declare:

I am counsel for plaintiff Vanessa Flint in the captioned matter. Plaintiff is absent from the county where this action is pending and from the county in which I maintain my office, and for that reason I am making this verification for and on her behalf.

2. I have read the foregoing FIRST AMENDED CLASS AND REPRESENTATIVE ACTION COMPLAINT and know its contents. I am informed and believe and on that ground allege that the matters stated therein are true and correct.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed this 6th of August. 2007, in San Francisco. California.

	3. An Application for Approval of Complex Designation must be filed within 10 days of the
	date of filing of the Civil Case Cover Sheet Complex Case Designation, setting forth with specificity
	the reasons that the case should be assigned to the G
	the reasons that the case should be assigned to the Complex Litigation Department in accordance with the factors set forth in Pole 2, 400
t	with the factors set forth in Rule 3.400 et seq, California Rules of Court. A copy of such Application,
	ogether with a copy of the operative Complaint and of the Civil Case Cover Sheet, shall be delivered
	o the clerk of Department 304 promptly upon filing. Copies of the Application shall be served on all
)	ther parties who have been served with the Complaint or have appeared in the case.
	4. A Complex Case Decimal:

- 4. A Complex Case Designation which does not comply with this Order will be deemed denied without further order.
- 5. Until such time as the Court issues an order assigning the case to the Complex Litigation Department, it will remain in its otherwise assigned case management plan and shall be subject to all applicable case management rules and procedures. See Rule 3 Civil Case Management, San Francisco Superior Court Local Rules of Court.
- 6. Upon the denial of Complex Case Designation, either under paragraph 4 hereof or by specific court order, and no sooner than 60 days after the date of filing the Civil Case Cover Sheet, the Clerk of the Court shall, upon request, refund any fees paid pursuant to California Government Code section 26826.4(a) or (b). See Cal. Gov. Code § 26826.4(d).
- 7. This Order does not modify the provisions of Rule 3.403(b), California Rules of Court. IT IS SO ORDERED.

Dated: April 13, 2007

RICHARD A. KRAMER
Judge of the Superior Court

August 1, 2007

#### VIA CERTIFIED MAIL

Labor & Workforce Development Agency 801 K Street, Suite 2101 Sacramento, CA 95814

To Whom It May Concern:

I am writing in compliance with Cal. Labor Code § 2699.3 to inform the Labor and Workforce Development Agency that our client, Vanessa Flint, intends to pursue a Labor Code §§ 2698 et seq. private attorney general and class action claim against UGS Corporation on behalf of similarly situated current and former UGS employees in California during the period August 1, 2006 to the present whose primary job responsibility is or was to write or edit documents for end-users. installers, administrators and customers of Defendants' products ("Technical Writers").

Our client alleges that UGS has misclassified Technical Writers as exempt from California's wage and hour laws and regulations. Specifically, our client alleges that: UGS has violated Labor Code § 510 and/or related IWC Wage Orders by failing to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day; UGS has violated Labor Code §§ 226.7 and 512 and related IWC Wage Orders by failing to consistently provide meal and/or rest periods to Technical Writers; UGS has violated Labor Code § 226 and 1174 and/or related IWC Wage Orders by failing to keep adequate records of hours worked by Technical Writers: UGS has violated IWC Wage Order 4-2001 by failing to maintain adequate records of Technical Writers' meal periods: UGS has violated California Labor Code § 552 and/or related IWC Wage Orders by causing Technical Writers to work more than six days in seven.

If the Labor & Workforce Development Agency intends to investigate UGS's alleged violations of the Labor Code and IWC Wage Order 4-2001, please notify me by certified mail of its decision to do so within 33 calendar days of the postmark date of this notice.

Sincerely yours.

Miranda Kolbe Schubert & Reed LLP

Cc:

**CSC** Agent for Service of Process for UGS Corporation P.O. Box 526036 Sacramento. CA 95852. By certified mail

THE BAR ASSOCIATION OF SAN FRANCISCO

# MEDIATION SERVICES

OF SAN FRANCISCO THE BAR ASSOCIATIO的

-Robert P. Travis, Esq. Trayis and Pon The Bar Association of San Francisco. The mediator was extraordinary; he and his knowledge of real property "Much thanks to the mediator and issues greatly assisted the parties."

"The mediator was excellent! He was effective with some strong, forceful personalities."

Zacks, Utrecht & leadbetter Denise A. Leadbetter, Esq. Procedures, Forms,

Mediator Biographies and Photos:

WWW.SFBAR.ORG/MEDIATION

ADR@sfbar.org or 415.982.1600 Questions?

Bertrand, Fox & Elliot -Richard W. Osman, Esq. "The mediator settled a case that opposing counsel and I honestly believed could not be settled."

Marilyn O'Toole

Michael D. Handlos

Elizabeth E. Bader

Eileen Barker Sandra Blair

Koorosh Afshari

Robert E. Aune

Arnold B. Haims

Ben Hamburg

went above and beyond the call of duty,

Elizabeth H. Shwiff Steven Rosenberg Herman D. Papa Stephen B. Ruben Alan R. Rothstein Marco Quazzo Jeffrey A. Ross Cheryl A. Sena Basil Plastiras Malcolm Sher Marc Paisin

Yolanda M. Jackson

George B. Brewster

"ed D. Butler

with Chrestionson Thomas A. Cohen

Angela Bradstreet

Bradley Bostick

Burton F. Boltuch

Frederick C. Hertz

Bruce Highman

John R. Heisse, II

ynn Hansen

Kay E. Henden

Arthur R. Siegel

Kenneth F. Johnson

Stëger P. Johnson

Gail Killefer

Mark J. Divelbiss

Nancy de Ita

Martin H. Dodd

Paul Dubow

Roberta R. Jeffrey

Richard Jaeger

Roger W. Sleight Carol Ruth Silver Teri H. Sklar

Carol M. Kingsley

Chris Knowlton

Guy O. Kornblum

David H. Fielding

Robert T. Fries

Mark Gainer

Dr. Urs Laeuchli

Paula Lawhon

lheodora R. Lee

Sanford Garfinkel Gerald F. George Matthew J. Geyer

Yaroslav Sochynsky Michael J. Timpane Jason H. Stein

Elizabeth A. Tippin Claudia M. Viera Charles A. Triay

Albert B. Wenzell, Jr. Gregory D. Walker Arne Werchick

Michael L. Marx

Sharon T. Maier

Judith A. Gordon Stephen J. Gorski

Robert T. Lynch Arthur D. Levy

udith A. Mazia

Andrew R. Wiener Joel Zebrack

David J. Meadows

مطظه Ron Greenberg (Ret)

Paul D. Gutierrez

vel Littman Gothelf

Thomas C. Nagle

MEDIATOR BIOGRAPHIES & PHOTOGRAPHS: WWW.SFBAR.ORG/MEDIATION

Mediation is a voluntary, private dispute resolution process in which a trained mediator assists the parties in reaching an outcome that is mutually agreeable. Mediation tends to be less formal, take less time and cost less than arbitration or a court action. The mediator does not make a decision for you, as a judge or arbitrator might. Rather, they help you come to a resolution that all parties are satisfied with, which is binding only if everyone agrees.

# Mediation Service? What is BASF's

Mediation Services was established mediators, litigators and judges. This in November 2003 by The Bar s a traditional mediation service with extensive input from experienced Association of San Francisco (BASF) private and is an approved ordered Arbitration or Early Settlement. experienced Court 5 providing mediators, alternative

Mediation Services works quickly, matching a qualified mediator process is flexible, parties may ask experienced BASF staff to suggest a to a case within days. The assignment mediator, request three biographies to choose from, or choose a particular mediator from our Web site. To use a Mediate form, with the administrative BASF mediator, a simple Consent ee, is sent to BASF. BASF's

## Who can use the service?

The service can be utilized by anyone whether or not the dispute has been filed in a court. If a legal action is time during the litigation process and is already underway, it can be used at any litigants. Our mediators are ready to not limited to San Francisco County ranging from multi-party commercial assist in almost any area needed, natters to individuals in conflict.

Our mediators generously provide one hour of preparation and two hours of session time free of charge as a service to BASF and the community. To qualify for the pro-bono hours, parties must file Hourly fees beyond those three hours the Consent to Mediate form with BASF. administrative fee per party, which pays Parties can request a waiver of the fee vary depending on the mediator BAŠF charges a small for the costs of running the program. based on financial hardship. selected.

4:07-cv-04640-CW

# Who are

BASF's mediators are experienced who are available to assist in most areas of dispute. Each has been pre-approved pursuant to strict educational and experience requirements. In fact, our mediation experience and 125 hours of mediation professionals average 15 formal mediation training. mediators

Family
Fee Disputes
Financial
Gay/Lesbian/Bisexual Issues Employment/Workplace intellectual Property ntra-Organizational andlord/Tenant Discrimination Environmental Construction Civil Rights Commercial Malpractice: Education Contracts Disability nsurance Business Land Use abor

Legal-Medical-Profession Partnership Dissolutions Products Liability Personal Injury Probate/Trust

2007

Filed 09/07/

Uninsured Motorist Women's Issues Real Estate Securities **Faxation** 

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WWW.SFBAR.ORG/MEDIATION

## Alternative Dispute Resolution (ADR) Information Package

## Alternatives to Trial

# Here are some other ways to resolve a civil dispute.

The plaintiff must serve a copy of the ADR information package on each defendant along with the complaint. (CRC 201.9(c))

Superior Court of California County of San Francisco

#### Introduction

Did you know that most civil lawsuits settle without a trial?

And did you know that there are a number of ways to resolve civil disputes without having to sue somebody?

These alternatives to a lawsuit are known as alternative dispute resolutions (ADR). The most common forms of ADR are mediation, arbitration and case evaluation. There are a number of other kinds of ADR as well.

In ADR, trained, impartial persons decide disputes or help parties decide disputes themselves. These persons are called neutrals. For example, in mediation, the neutral is the mediator. Neutrals normally are chosen by the disputing parties or by the court. Neutrals can help parties resolve disputes without having to go to court.

ADR is not new. ADR is available in many communities through dispute resolution programs and private neutrals.

#### **Advantages of ADR**

ADR can have a number of advantages over a lawsuit.

- ADR can be speedier. A dispute often can be resolved in a matter of months, even weeks, through ADR, while a lawsuit can take years.
- ADR can save money. Court costs, attorneys fees, and expert fees can be saved.
- ADR can permit more participation. The parties may have more chances to tell
  their side of the story than in court and may have more control over the
  outcome.
- ADR can be flexible. The parties can choose the ADR process that is best for them. For example, in mediation the parties may decide how to resolve their dispute.
- ADR can be cooperative. This means that the parties having a dispute may
  work together with the neutral to resolve the dispute and agree to a remedy
  that makes sense to them, rather than work against each other.

- ADR can reduce stress. There are fewer, if any, court appearances. And because ADR can be speedier, and save money, and because the parties are normally cooperative, ADR is easier on the nerves. The parties don't have a lawsuit hanging over their heads for years.
- ADR can be more satisfying. For all the above reasons, many people have reported a high degree of satisfaction with ADR.

Because of these advantages, many parties choose ADR to resolve a dispute, instead of filing a lawsuit. Even when a lawsuit has been filed, the court can refer the dispute to a neutral before the parties' position harden and the lawsuit becomes costly. ADR has been used to resolve disputes even after a trial, when the result is appealed.

#### Disadvantages of ADR

ADR may not be suitable for every dispute.

- If ADR is binding, the parties normally give up most court protections, including a decision by a judge or jury under formal rules of evidence and procedure, and review for legal error by an appellate court.
- There generally is less opportunity to find out about the other side's case with ADR than with litigation. ADR may not be effective if it takes place before the parties have sufficient information to resolve the dispute.
- The neutral may charge a fee for his or her services.
- If a dispute is not resolved through ADR, the parties may have to put time and money into both ADR and a lawsuit.
- Lawsuits must be brought within specified periods of time, known as statutes
  of limitation. Parties must be careful not to let a statute of limitations run out
  while a dispute is in an ADR process.

#### ALTERNATIVE DISPUTE RESOLUTION PROGRAMS Of the San Francisco Superior Court

"It is the policy of the Superior Court that every noncriminal, nonjuvenile case participate either in an early settlement conference, mediation, arbitration, early neutral evaluation or some other alternative dispute resolution process prior to a mandatory settlement conference or trial." (Superior Court Local Rule 4)

Document 1

This guide is designed to assist attorneys, their clients and self-represented litigants in complying with San Francisco Superior Court's alternative dispute resolution ("ADR") policy. Attorneys are encouraged to share this guide with clients. By making informed choices about dispute resolution alternatives, attorneys, their clients and self-represented litigants may achieve a more satisfying resolution of civil disputes.

The San Francisco Superior Court currently offers three ADR programs for civil matters; each program is described below:

- 1) Judicial arbitration
- 2) Mediation
- The Early Settlement Program (ESP) in conjunction with the 3) San Francisco Bar Association.

#### JUDICIAL ARBITRATION

#### Description

In arbitration, a neutral "arbitrator" presides at a hearing where the parties present evidence through exhibits and testimony. The arbitrator applies the law to the facts of the case and makes an award based upon the merits of the case. When the Court orders a case to arbitration it is called judicial arbitration. The goal of arbitration is to provide parties with an adjudication that is earlier, faster, less formal, and usually less expensive than a trial. Upon stipulation of all parties, other civil matters may be submitted to judicial arbitration.

Although not currently a part of the Court's ADR program, civil disputes may also be resolved through private arbitration. Here, the parties

voluntarily consent to arbitration. If all parties agree, private arbitration may be binding and the parties give up the right to judicial review of the arbitrator's decision. In private arbitration, the parties select a private arbitrator and are responsible for paying the arbitrator's fees.

#### Operation

Pursuant to CCP 1141.11 and Local Rule 4, all civil actions in which the amount in controversy is \$50,000 or less, and no party seeks equitable relief, shall be ordered to arbitration. A case is ordered to arbitration after the Case Management Conference. An arbitrator is chosen from the Court's Arbitration Panel. Most cases ordered to arbitration are also ordered to a pre-arbitration settlement conference. Arbitrations are generally held between 7 and 9 months after a complaint has been filed. Judicial arbitration is not binding unless all parties agree to be bound by the arbitrator's decision. Any party may request a court trial within 30 days after the arbitrator's award has been filed.

#### Cost

There is no cost to the parties for judicial arbitration or for the prearbitration settlement conference.

#### MEDIATION

#### Description

Mediation is a voluntary, flexible, and confidential process in which a neutral third party "mediator" facilitates negotiations. The goal of mediation is to reach a mutually satisfactory agreement that resolves all or part of the dispute after exploring the significant interests, needs, and priorities of the parties in light of relevant evidence and the law.

Although there are different styles and approaches to mediation, most mediations begin with presentations of each side's view of the case. The mediator's role is to assist the parties in communicating with each other, expressing their interests, understanding the interests of opposing parties, recognizing areas of agreement and generating options for resolution. Through questions, the mediator aids each party in assessing the strengths and weaknesses of their position.

ADR-1 1/06 (bc)

Page 5

A mediator does not propose a judgment or provide an evaluation of the merits and value of the case. Many attorneys and litigants find that mediation's emphasis on cooperative dispute resolution produces more satisfactory and enduring resolutions. Mediation's non-adversarial approach is particularly effective in disputes in which the parties have a continuing relationship, where there are multiple parties, where equitable relief is sought, or where strong personal feelings exist.

#### Operation

San Francisco Superior Court Local Court Rule 4 provides three different voluntary mediation programs for civil disputes. An appropriate program is available for all civil cases, regardless of the type of action or type of relief sought.

To help litigants and attorneys identify qualified mediators, the Superior Court maintains a list of mediation providers whose training and experience have been reviewed and approved by the Court. The list of court approved mediation providers can be found at <a href="https://www.sfgov.org/courts">www.sfgov.org/courts</a>. Litigants are not limited to mediators on the court list and may select any mediator agreed upon by all parties. A mediation provider need not be an attorney.

Local Rule 4.2 D allows for mediation in lieu of judicial arbitration, so long as the parties file a stipulation to mediate within 240 days from the date the complaint is filed. If settlement is not reached through mediation, a case proceeds to trial as scheduled.

#### Private Mediation

The Private Mediation program accommodates cases that wish to participate in private mediation to fulfill the court's alternative dispute resolution requirement. The parties select a mediator, panel of mediators or mediation program of their choice to conduct the mediation. The cost of mediation is borne by the parties equally unless the parties agree otherwise.

Parties in civil cases that have not been ordered to arbitration may consent to private mediation at any point before trial. Parties willing to submit a matter to private mediation should indicate this preference on the Stipulation to Alternative Dispute Resolution form or the Case Management Statement (CM-110). Both forms are attached to this packet.

### Mediation Services of the Bar Association of San Francisco

The Mediation Services is a coordinated effort of the San Francisco Superior Court and The Bar Association of San Francisco (BASF) in which a court approved mediator provides three hours of mediation at no charge to the parties. It is designed to afford civil litigants the opportunity to engage in early mediation of a case shortly after filing the complaint, in an effort to resolve the matter before substantial funds are expended on the litigation process. Although the goal of the program is to provide the service at the outset of the litigation, the program may be utilized at anytime throughout the litigation process.

The mediators participating in the program have been pre-approved by the court pursuant to strict educational and experience requirements.

After the filing of the signed Stipulation to Alternative Dispute Resolution form included in this ADR package the parties will be contacted by BASF. Upon payment of the \$200 per party administration fee, parties select a specific mediator from the list of court approved mediation providers. The hourly mediator fee beyond the first three hours will vary depending on the mediator selected. Waiver of the administrative fee based on financial hardship is available.

A copy of the Mediation Services rules can be found on the BASF website at <a href="https://www.sfbar.org">www.sfbar.org</a>, or you may call BASF at 415-782-8913

#### Judicial Mediation

The Judicial Mediation program is designed to provide early mediation of complex cases by volunteer judges of the San Francisco Superior Court. Cases considered for the program include construction defect, employment discrimination, professional malpractice, insurance coverage, toxic torts and industrial accidents.

Parties interested in judicial mediation should file the Stipulation to Alternative Dispute Resolution form attached to this packet indicating a joint request for inclusion in the program. A preference for a specific judge may be indicated. The court Alternative Dispute Resolution Coordinator will coordinate assignment of cases that qualify for the program.

ADR-1 1/06 (bc)

Page 7

#### Cost

Generally, the cost of Private Mediation ranges from \$200 per hour to \$400 per hour and is shared equally by the parties. Many mediators are willing to adjust their fees depending upon the income and resources of the parties. Any party who meets certain eligibility requirements may ask the court to appoint a mediator to serve at no cost to the parties.

The Mediation Services of the Bar Association of San Francisco provides three hours of mediation time at no cost with a \$200 per party administrative fee.

There is no charge for participation in the Judicial Mediation program.

#### **EARLY SETTLEMENT PROGRAM**

#### Description

The Bar Association of San Francisco, in cooperation with the Court, offers an Early Settlement Program ("ESP") as part of the Court's settlement conference calendar. The goal of early settlement is to provide participants an opportunity to reach a mutually acceptable settlement that resolves all or part of the dispute. The two-member volunteer attorney panel reflects a balance between plaintiff and defense attorneys with at least 10 years of trial experience.

As in mediation, there is no set format for the settlement conference. A conference typically begins with a brief meeting with all parties and counsel, in which each is given an opportunity to make an initial statement. The panelists then assist the parties in understanding and candidly discussing the strengths and weaknesses of the case. The Early Settlement Conference is considered a "quasi-judicial" proceeding and, therefore, is not entitled to the statutory confidentiality protections afforded to mediation.

#### Operation

Civil cases enter the ESP either voluntarily or through assignment by the Court. Parties who wish to choose the early settlement process should indicate this preference on the status and setting conference statement.

If a matter is assigned to the ESP by the Court, parties may consult the ESP program materials accompanying the "Notice of the Early Settlement Conference" for information regarding removal from the program.

Participants are notified of their ESP conference date approximately 4 months prior to trial. The settlement conference is typically held 2 to 3 months prior to the trial date. The Bar Association's ESP Coordinator informs the participants of names of the panel members and location of the settlement conference approximately 2 weeks prior to the conference date.

Local Rule 4.3 sets out the requirements of the ESP. All parties to a case assigned to the ESP are required to submit a settlement conference statement prior to the conference. All parties, attorneys who will try the case, and insurance representatives with settlement authority are required to attend the settlement conference. If settlement is not reached through the conference, the case proceeds to trial as scheduled.

#### Cost

All parties must submit a \$200 generally non-refundable administrative fee to the Bar Association of San Francisco. Parties who meet certain eligibility requirements may request a fee waiver. For more information, please contact the ESP Coordinator at (415) 982-1600.

For further information about San Francisco Superior Court ADR programs or dispute resolution alternatives, please contact:

Superior Court Alternative Dispute Resolution Coordinator, 400 McAllister Street, Room 103 San Francisco, CA 94102 (415) 551-3876

or visit the Superior Court Website at http://sfgov.org/site/courts\_page.asp?id=3672

#### SUPERIOR COURT OF CALIFORNIA COUNTY OF SAN FRANCISCO

400 McAllister Street, San Francisco, CA 94102-4514

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ATTORNEY FOR (Name):	1		
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PLAINTIFF/PETITIONER:	1		
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exceeds \$25,000) or less)	•		•
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Form Adopted for Mandatory Use Judicial Council of California CM-110 [Rev. January 1, 2007]

CASE MANAGEMENT STATEMENT

Cal. Rules of Court, rules 3,720-3,730 www.courtinfo.ca.gov

American LegalNet, Inc.

DEFENDANT/RESPONDENT:  4. b. Provide a brief statement of the case, including any damages. (If personal injury damages are sought, specify the injury damages claims of children medical expenses to date (indicate source and amount), estimated future medical expenses, it amages to date, and estimated future lost earnings. If equitable relief is sought, describe the nature of the relief.)  [If more space is needed, check this box and attach a page designated as Attachment 4b.)  Jury or nonjury trial  The party or parties request  a jury trial  The party or parties request  b. No trial date has been set for (date):  No trial date has been set. This case will be ready for trial within 12 months of the date of the filing of the complaint (if not, explain):  C. Dates on which perfec or attorneys will not be available for trial (specify dates and explain reasons for unavailability):  Estimated length of trial  The party or parties estimate that the trial will take (check one):  a	I DEFENDANT/RESPONDE	ER:	CASE NUMBER:	
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(If more space is needed, check this box and attach a page designated as Attachment 4b.)   Jury or nonjury trial	Provide a brief states     damages claimed, in     earnings to date, and	ment of the case, including any damag cluding medical expenses to date [indi d estimated future lost earnings. If equit	es. (If personal injury damages are sou cate source and amount), estimated fut table relief is sought, describe the natur	ight, specify the injury a ure medical expenses, l e of the relief.)
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Jury or nonjury trial The party or parties request a jury trial a nonjury trial				
Jury or nonjury trial The party or parties request The party or parties request The party or parties request Trial date T				
July or nonlury trial The party or parties request The party or parties request The party or parties request The party or parties been set for (date):  b.	(If more space is ne	eded, check this box and attach a nag	e decidented as Aug.	•
The party or parties request request request requesting a jury trial;  Trial date  a. The trial has been set for (date); b. No trial date has been set. This case will be ready for trial within 12 months of the date of the filing of the complaint (if not, explain);  c. Dates on which parties or attorneys will not be available for trial (specify dates and explain reasons for unavailability);  Estimated length of trial  The party or parties estimate that the trial will take (check one); a. days (specify number); b. hours (short causes) (specify);  Irrial representation (to be answered for each party) The party or parties will be represented at trial by the attorney or party listed in the caption by the following:  Address: Telephone number: Fax number: Fax number: Fax number: Fax number: Address: Party represented: Additional representation is described in Attachment 8.  eference This case is entitled to preference (specify code section);  temative Dispute Resolution (ADR)  Counsel has has not provided the ADR information package identified in rule 3.221 to the client and has reviewed ADR options with the client.  All parties have agreed to a form of ADR ADR will be completed to the filing of the completed to the filing of	. Julio or nonline tale i	a succession a page	o designated as Attachment 4b.)	
Trial date a.	The party or parties regime	t Comment		*
Trial date a.	requesting a jury trial):	a jury trial a nonjury	trial (if more than one party, provid	e the name of each name
a.  The trial has been set for (date): b.  No trial date has been set. This case will be ready for trial within 12 months of the date of the filing of the complaint (if not, explain):  c. Dates on which parties or attorneys will not be available for trial (specify dates and explain reasons for unavailability):  Estimated length of trial  The party or parties estimate that the trial will take (check one): a.	•		•	
a.  The trial has been set for (date): b.  No trial date has been set. This case will be ready for trial within 12 months of the date of the filing of the complaint (if not, explain):  c.  Dates on which parties or attorneys will not be available for trial (specify dates and explain reasons for unavailability):  Estimated length of trial The party or parties estimate that the trial will take (check one): a.	Trial date	•	•	
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Attorney:  Attorney:  Attorney:  Attorney:  Address:  Telephone number:  Fax number:  E-mail address:  Party represented:  Additional representation is described in Attachment 8.  eference  This case is entitled to preference (specify code section):  termative Dispute Resolution (ADR)  Counsel has has not provided the ADR information package identified in rule 3.221 to the client and has reviewed ADR options with the client.  All parties have agreed to a form of ADR ADR will be completed by the	The party or parties estimate a days (specify numi	ber):		
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Telephone number: Fax number: E-mail address: Party represented: Additional representation is described in Attachment 8.  eference This case is entitled to preference (specify code section):  temative Dispute Resolution (ADR) Counsel has has not provided the ADR information package identified in rule 3.221 to the client and has reviewed ADR options with the client.  All parties have agreed to a form of ADR ADR will be completed by 4.1 to 1.5.	The party or parties estimate  a. days (specify numble)  b. short cause  Frial representation (to be and  The party or parties will be rese	ber): s) (specify): nswered for each party)	ey or party listed in the caption	by the following
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E-mail address:  Party represented:  Additional representation is described in Attachment 8.  Eference  This case is entitled to preference (specify code section):  Itemative Dispute Resolution (ADR)  Counsel has has not provided the ADR information package identified in rule 3.221 to the client and has reviewed ADR options with the client.  All parties have agreed to a form of ADR ADR will be corrected by the client.	The party or parties estimate a. days (specify numb b. short cause frial representation (to be al the party or parties will be rep b. Attorney; c. Firm; dddress;	ber): s) (specify): nswered for each party)	ey or party listed in the caption	by the following:
Party represented:  Additional representation is described in Attachment 8.  eference  This case is entitled to preference (specify code section):  ternative Dispute Resolution (ADR)  Counsel has has not provided the ADR information package identified in rule 3.221 to the client and has reviewed ADR options with the client.  All parties have agreed to a form of ADR ADR will be corrected by the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and has reviewed approached the agreement of the client and	The party or parties estimate a days (specify numinal) b hours (short cause) frial representation (to be all) the party or parties will be replaced. Attorney: Firm: Address: Telephone number:	ber): s) (specify): nswered for each party)	ay or party listed in the caption	by the following:
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Counsel has has not provided the ADR information package identified in rule 3.221 to the client and has All parties have agreed to a form of ADR ADR will be expected to	The party or parties estimate a days (specify numinals) b hours (short cause)  Trial representation (to be an	ber): s) (specify): nswered for each party) presented at trial by the attoms tis described in Attachment 8.	ey or party listed in the caption	by the following:
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The case has gone to an ADR process (indicate status)	The party or parties estimate a.	ber): s) (specify): nswered for each party) presented at trial by the attoms is described in Attachment 8. eference (specify code section): n (ADR) has not provided the ADR informathe client.	ation package identified in rule 3.221 to	
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<b>-</b>	CACEARAGE	CM-110
DEFENDANT/RESPONDENT:	CASE NUMBER:	
10. d. The party or parties are willing to participate in (check all that apply):  (1) Mediation		
(2) Nonbinding judicial arbitration under Code 4.5: 11.8	•	
(2) Nonbinding judicial arbitration under Code of Civil Procedure se arbitration under Cal. Rules of Court, rule 3.822)	ction 1141.12 (discovery to close	5 days before
(3) Nonbinding judicial arbitration under Code of Civil Procedure se béfore trial; order required under Cal. Rules of Court, rule 3.822		
béfore trial; order required under Cal. Rules of Court, rule 3.822	ction 1141.12 (discovery to remain	open until 30 days
6 binding judical arbitration		,
(5) Binding private arbitration	• .	
(6) Neutral case evaluation	•	
(7) Other (specify):		•
e. This matter is subject to	•	
The matter is subject to mandatory judicial arbitration because the	Ount in controversy door not any	•••
f. Plaintiff elects to refer this case to judicial arbitration and agrees to limit Procedure section 1141.11.	t recovery to the amount	ed the statutory lim
9. This case is event from indicate the many	to the amount specified	in Code of Civil
g. This case is exempt from judicial arbitration under rule 3.811 of the Cal	ifornia Rules of Court (specify eye	mndia a t
	contropouny exer	npaonj:
11. Settlement conference		
The party or parties are willing to participate in an early settlement conferen		
	ce (specify when):	
2. Insurance		
	• •	
a. Insurance carrier, if any, for party filing this statement (name):		•
Yes No		
<ul> <li>Coverage issues will significantly affect resolution of this case (explain):</li> </ul>		
( Panny.		
		•
Jurisdiction		
Indicate any matters that may affect the court's jurisdiction or processing of this are	o and deal will in	
Indicate any matters that may affect the court's jurisdiction or processing of this cas  Bankruptcy  Other (specify):	e, and describe the status.	
Indicate any matters that may affect the court's jurisdiction or processing of this cas  Bankruptcy Other (specify):	e, and describe the status.	,
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Indicate any matters that may affect the court's jurisdiction or processing of this cas  Bankruptcy Other (specify):  Status:  Related cases, consolidation, and coordination a. There are companion, underlying, or related cases.  (1) Name of case: (2) Name of court: (3) Case number: (4) Status:  Additional cases are described in Attachment 14a.  D. A motion to consolidate coordinate will be filed by Sifurcation  The party or parties intend to file a motion for an order bifurcating, severing, or a action (specify moving party, type of motion, and reasons):	(name party): coordinating the following issues or	
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PLAINTIFF/PETITIONER:	CASE NUMBER:
DEFENDANT/RESPONDENT:	
17. Discovery	
a. The party or parties have completed all disc	covery.
Posts	y the date specified (describe all anticipated discovery):
<u>Party</u> <u>De</u>	scription Date
	•
c. The following discovery issues are anticipated	d (specify):
	· ·
	·
8. Economic Litigation a. This is a limited challenge (i.e. the	•
of Civil Procedure sections 90 through 98 will	manded is \$25,000 or less) and the economic litigation procedures in Cod
b. This is a limited civil case and a motion to with	bden. Ab a a grant
discovery will be filed (if checked, explain spec	ndraw the case from the economic litigation procedures or for additional cifically why economic litigation procedures relating to discovery or trial
should not apply to this case):	or trial
	•
). Other issues	
	•
conference (specify):	itional matters be considered or determined at the case management
conference (specify):	itional matters be considered or determined at the case management
conference (specify):	itional matters be considered or determined at the case management
	itional matters be considered or determined at the case management
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Meet and confer	itional matters be considered or determined at the case management th all parties on all subjects required by rule 3.724 of the California Rules
Meet and confer	
Meet and confer  a. The party or parties have met and conferred with of Court (if not, explain):	th all parties on all subjects required by rule 3.724 of the California Rules
Meet and confer  a. The party or parties have met and conferred with of Court (if not, explain):	th all parties on all subjects required by rule 3.724 of the California Rules
Meet and confer  a. The party or parties have met and conferred with of Court (if not, explain):	
Meet and confer  a. The party or parties have met and conferred with of Court (if not, explain):  b. After meeting and conferring as required by rule 3.72 (specify):	th all parties on all subjects required by rule 3.724 of the California Rules
Meet and confer  a. The party or parties have met and conferred with of Court (if not, explain):  b. After meeting and conferring as required by rule 3.72 (specify):  Case management orders	th all parties on all subjects required by rule 3.724 of the California Rules of the California Rules of Court, the parties agree on the following
Meet and confer  a. The party or parties have met and conferred with of Court (if not, explain):  b. After meeting and conferring as required by rule 3.72 (specify):	th all parties on all subjects required by rule 3.724 of the California Rules 4 of the California Rules of Court, the parties agree on the following
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Meet and confer  a. The party or parties have met and conferred with of Court (if not, explain):  b. After meeting and conferring as required by rule 3.72 (specify):  Case management orders Previous case management orders in this case are (check total number of pages attached (if any):	th all parties on all subjects required by rule 3.724 of the California Rules 4 of the California Rules of Court, the parties agree on the following k one): none attached as Attachment 21.
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### Superior Court of California County of San Francisco

#### Judicial Mediation Program

Introducing a new court alternative dispute resolution program that provides judicial mediation of complex civil cases

The Judicial Mediation program offers mediation of complex civil litigation by a San Francisco Superior Court judge familiar with the area of the law that is the subject of the controversy. Cases that will be considered for participation in the program include, but are not limited to professional malpractice, construction, employment, insurance coverage disputes, mass torts and complex commercial litigation. Judicial mediation offers civil litigants the opportunity to engage in early mediation of a case shortly after filing the complaint in an effort to resolve the matter before substantial funds are expended. This program may also be utilized at anytime throughout the litigation process. The panel of judges currently participating in the program includes:

The Honorable David L. Ballati
The Honorable Anne Bouliane
The Honorable Ellen Chaitin
The Honorable John J. Conway
The Honorable Robert L. Dondero
The Honorable Ernest H. Goldsmith
The Honorable Curtis E. A. Karnow
The Honorable Patrick J. Mahoney

The Honorable Tomar Mason
The Honorable James J. McBride
The Honorable Kevin M. McCarthy
The Honorable John E. Munter
The Honorable Ronald Evans Quidachay
The Honorable A. James Robertson, II
The Honorable Mary E. Wiss

Parties interested in judicial mediation should file the Stipulation to Alternative Dispute Resolution form attached to this packet indicating a joint request for inclusion in the program and deliver a courtesy copy to Dept. 212. A preference for a specific judge may be indicated. The court Alternative Dispute Resolution Coordinator will facilitate assignment of cases that qualify for the program.

Note: Space is limited. Submission of a stipulation to judicial mediation does not guarantee inclusion in the program. You will receive written notification from the court as to the outcome of your application.

Superior Court Alternative Dispute Resolution 400 McAllister Street, Room 103, San Francisco, CA 94102 (415) 551-3876 EXHIBIT B

#### SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

UGS Corporation and DOES 1 through 100, inclusive

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

Vanessa Flint, Individually and On Behalf of All Others Similarly Situated

FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages. money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association.

Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.courtinfo.ca.gov/selfhelp/espanol/), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le de un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de (www.courlinfo.ca.gov/selfhelp/espanol/) o poniendose en contacto con la corte o el colegio de abogados locales.

The name and address of the court is: (El nombre y dirección de la corte es): 400 McAllister Street

San Francisco, CA 94102

GEC 7-465695

(El nombre, la dirección y el núr Miranda Kolbe, Schubert Tel: 415-788-4220 Fax: 41	one number of plaintiff's attorney, or plaintiff without ar nero de teléfono del abogado del demandante, o del d & Reed, LLP, 3 Embarcadero Center, Suite 1 5-788-0161	i attorney, is: lemandante que no tiene abogado, es): 650, San Francisco, CA 94111,	
DATE: AUG 0 1 2007, (Fecha)  (For proof of service of this summer proof of service of this summer proof of service of the service of the summer proof of service of the	Gordon Park-Li clerk by		Deputy Adiunto)

(For proof of service of this summons, use Proof of Service of Summons (form POS-010).)
(Para prueba de entrega de esta citatión use el formulario Proof of Service of Summons. (POS-010)).

NOTICE TO THE PERSON SERVED: You are served

(se	A.)	as an individual defendant.     as the person sued under the fictitious name of (specify):
		3. On behalf of (specify): UGS Corporation  under: CCP 416.10 (corporation) CCP 416.60 (minor)  CCP 416.20 (defunct corporation) CCP 416.70 (conservatee)  CCP 416.40 (association or partnership) CCP 416.90 (authorized person)  other (specify):  by personal delivery on (date): C-9-07

Form Adopted for Mandatory Use Judicial Council of Caldonia SUM-100 [Rev. January 1, 2004]

SUMMONS

Code of Civil Procedure 55 412 20, 465

American Lega Wet, Inc. | mov. USCourt error .com

EXHIBIT C

#### 6 of 30 DOCUMENTS

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2007 Mealey's Jury Verdicts & Settlements 255

HEADLINE: Parties Settle California Class Action On Unpaid Overtime Claims For Up To \$13.6 Million

Case Name: Behzad Mousai v. E-Loan Inc., et al.

Case Number: 3: 06-cv-01993-SI

Court: N.D. Calif.

Judge: Susan Illiston

Verdict/Settlement (breakdown): Settlement of up to \$13.6 million (not exceeding \$60,000 to claims administrator, a service award of \$20,000 to Behzad Mousai, tolling awards in the amount of \$1,000 to each of the 42 class members, \$3.4 million to class counsel and the balance distributed to each class member)

Plaintiff(s): Behzad Mousai, individually and on behalf of others similarly situated

Defendant(s): E-Loan Inc. and Does 1-10, inclusive

Date: Jan. 11, 2007

Claim: Violations of the California Labor Code, relevant Wage Order of the California Industrial Welfare Commission, the federal Fair Labor Standards Act and the California unfair competition law, Business and Professions Code Section 17200, et seq.

Defense: Any liability or wrongdoing denied. E-Loan has fully complied with the laws.

Background: Behzad Mousai, individually and on behalf of others similarly situated, sued E-Loan Inc. and Does 1-10, inclusive, in the Alameda County, Calif., Superior Court, alleging that E-Loan violated the California Labor Code, relevant Wage Order of the California Industrial Welfare Commission, the federal Fair Labor Standards Act and the California Unfair Competition Law by misclassifying class members as exempt employees and failing to pay them overtime wages. Mousai also alleges that the defendant failed to pay employees overtime wages owed to them at the time their employment ended with E-Loan and failed to provide required meal periods. E-Loan also allegedly failed to furnish employees with timely and accurate wage statements showing the number of hours worked per pay period. The case was removed to the U.S. District Court for the Northern District of California on March 15, 2006.

Other: The judge granted preliminary approval of the settlement on Jan. 12, 2007, certifying that the settlement class consists of "all mortgage loan consultants employed by E-Loan in California at any time from Dec. 23, 2001, through June 30, 2006, including, but not limited to, the job titles of Loan Consultant First Mortgage, Loan Consultant First Mortgage Core, Loan Consultant First Mortgage Affinity, Loan Consultant First Mortgage Relocation, Loan Consultant First Mortgage Pre-Approval, Loan Consultant First Mortgage Alternative Lending, Loan Consultant Home Equity Line of Credit, Loan Consultant Pre Approval, Loan Consultant Prime, Loan Consultant Zip Realty, Loan Consultant Alternative Lending and Loan Consultant Affinity." A final settlement hearing will take place on May 30, 2007.

Plaintiff Attorneys: Roberta L. Steele, Laura L. Ho and Jessica Beckett-McWalter, Goldstein, Demchak, Baller, Borgen & Dardarian, Oakland, Calif.

#### LexisNexis Jury Verdicts and Settlement Reports (2007)

Defense Attorneys: Eileen R. Ridley, Nina Kani and Ellen Kerns, Foley & Lardner, San Francisco

Key Related Documents: Motion to preliminarily approve settlement available. Document #99-070312-013M. Order preliminarily approving settlement and certifying class available. Document #99-070312-014R. Notice of settlement available. Document #99-070312-015P. Stipulation of settlement (exhibit) available. Document #99-070312-016P. Claim form available. Document #99-070312-017X.

Contact Mealey's at 1-800-MEALEYS and see today's headlines at www.lexis.com/legalnews. To see if there is a Mealey's conference on this topic or an online CLE session, please visit: http://www.mealeys.com/conferences.html.

LOAD-DATE: 3/14/2007

JS 44 - CAND (Rev. 11/04) Case 4:07-cv-04640-CWCIVIDCOOVER2SHE LED 09/07/2007 Page 1 of 4 The JS-44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON PAGE TWO.) I. (a) PLAINTIFFS **DEFENDANTS** VANESSA FLINT UGS CORPORATION (b) COUNTY OF RESIDENCE OF FIRST LISTED PLAINTIFF Orange COUNTY OF RESIDENCE OF FIRST LISTED DEFENDANT (EXCEPT IN U.S. PLAINTIFF CASES) (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. ATTORNEYS (FIRM NAME, ADDRESS, AND TELEPHONE NUMBER) ATTORNEYS (IF KNOWN) Robert C. Schubert (SBN 62684) Mitchell F. Boomer (121441); JoAnna L. Brooks (182986); Dylan B. Carp (196846) Schubert & Reed LLP JACKSON LEWIS LLP Three Embarcadero Center, Suite 1650 199 Fremont Street, 10th Floor San Francisco, CA 94111 San Francisco, CA 94105 (415) 788-4220415-394-9400 II. BASIS OF JURISDICTION (PLACE AN 'X' IN ONE BOX ONLY) III. CITIZENSHIP OF PRINCIPAL PARTIES (PLACE AN 'X' IN ONE BOX FOR PLAINTIFF (For diversity cases only) AND ONE BOX FOR DEFENDANT) 1 U.S. Government 3 Federal Question PTF DEF Plaintiff DEF (U.S. Government Not a Party) Citizen of This State X 1 1 1 Incorporated or Principal Place 2 U.S. Government X 4 Diversity of Business In This State Defendant (Indicate Citizenship of Parties in Citizen of Another State Incorporated and Principal Place Item III) of Business In Another State ☐ 3 ☐ 3 Citizen or Subject of a Foreign Nation 6 6 Foreign Country IV. ORIGIN (PLACE AN "X" IN ONE BOX ONLY) Original 2 Removed from 3 Remanded from 4 Reinstated or 5 Transferred from 6 Multidistrict 7 Appeal to District Proceeding State Court Appellate Court Reopened Another district Litigation Judge from Magistrate (specify) Judgment (PLACE AN "X" IN ONE BOX ONLY) V. NATURE OF SUIT CONTRACT FORFEITURE/PENALTY BANKRUPTCY **OTHER STATUTES** 110 Insurance PERSONAL INJURY PERSONAL INJURY 610 Agriculture 422 Appeal 28 USC 158 400 State Reapportionment 120 Marine 310 Airplane 362 Personal Injury 620 Other Food & Drug 410 Antitrust 130 Miller Act 315 Airplane Product Med Malpractice 423 Withdrawal 430 Banks and Banking 625 Drug Related 140 Negotiable Instrument Liability 365 Personal Injury 28 USC 157 Recovery of Overpayment & Enforcement of 450 Commerce/ICC Rates/etc. 150 Seizure of 320 Assault Libel & **Product Liability** 460 Deportation Property 21 USC 881 PROPERTY RIGHTS Slander 368 Asbestos Persona Judament 470 Racketeer influenced and 630 Liquor Laws 151 Medicare Act J 330 Federal Employers Injury Product Liability 820 Copyrights Corrupt Organizations 152 Recovery of Defaulted Student Loans (Excl Liability 640 RR & Truck 480 Consumer Credit 330 Patent 340 Marine 650 Airline Regs PERSONAL PROPERTY 490 Cable/Satellite TV /eterans) **Marine Product** 660 Occupational 153 Recovery of Overpayment 840 Trademark 370 Other Fraud 810 Selective Service Liability Safety/Health of Veteran's Benefits SOCIAL SECURITY 850 Securities/Commodities 371 Truth in Lending 350 Motor Vehicle 160 Stockholders Suits 690 Other Exchange 380 Other Personal 355 Motor Vehicle 861 HIA (1395ff) 190 Other Contract 875 Customer Challenge LABOR **Property Damage** Product Liability 862 Black Lung (923) 195 Contract Product Liability 12 USC 3410 385 Property Damage 360 OtherPersonalinjury 710 Fair Labor 863 DIWC/DIWW 196 Franchise 891 Agricultural Acts Product Liability Standards Act 892 Economic Stabilization REAL PROPERTY (405(g)) CIVIL RIGHTS PRISONER PETITIONS 720 Labor/Mgmt Relations 864 SSID Title XVI 441 Voting 510 Motion to Vacate 730 Labor/Mgmt 893 Environmental Matters 210 Land Condemnation 442 Employment 365 RSI (405(g)) Sentence 894 Energy Allocation Act Reporting & 443 Housing 220 Foreclosure Habeas Corpus: **FEDERAL TAX SUITS** 895 Freedom of Disclosure Act 444 Welfare 530 General 230 Rent Lease & Ejectment Information Act 740 Railway Labor Act 870 Taxes (US Plaintif 535 Death Penalty 440 Other Civil Rights 240 Torts to Land 900 Appeal of Fee or Defendant) X 790 Other Labor Litigation 540 Mandamus & 445 Amer w/ disab -**Determination Under** 245 Tort Product Liability Other 791 Empl. Ret. Inc. 871 IRS - Third Party Empl Equal Access to Justice 550 Civil Rights 290 All Other Real Property 26 USC 7609 Security Act 446 Amer w/ disab -950 Constitutionality of 555 Prison Condition Other State Statutes 890 Other Statutory Actions **CAUSE OF ACTION** (CITE THE US CIVIL STATUTE UNDER WHICH YOU ARE FILING AND WRITE BRIEF STATEMENT OF CAUSE. DO NOT CITE JURISDICTIONAL STATUTES UNLESS DIVERSITY) U.S.C. Section 1441(a) & (b). DECLIECTED IN

V 11.	COMPLAINT:		K IF THIS IS A CLASS ACTION DEMAND \$ R F.R.C.P. 23	CHECK YES only JURY DEMAND:		<del></del> ·
		UNDE	1(1.1(0.1.2)	JUNT DEWAND.	LX YES	L NO
VIII.	RELATED CASE(S)	IF ANY	PLEASE REFER TO CIVIL L.R. 3-12 CONCERNING F "NOTICE OF RELATED CASE".	REQUIREMENT TO FILE		

IX. DIVISIONAL ASSIGNMENT (CIVIL L.R. 3-2) (PLACE AN "X" IN ONE BOX ONLY)

X SAN FRANCISCO/OAKLAND

Document 1-2

Filed 09/07/2007

Page 2 of 4

Case 4:07-cv-04640-CW

Document 1-2

Case 4:07-cv-04640-CW

Page 3 of 4

Filed 09/07/2007

Filed 09/07/2007

Page 1 of 68

Case No.

Case 4:07-cv-04640-CW Document 1-3

COPY MITCHELL F. BOOMER (SBN 121441) JoANNA L. BROOKS (SBN 182986) DYLAN B. CARP (SBN 196846) JACKSON LEWIS LLP 1 2 199 Fremont Street, 10th Floor San Francisco, CA 94105 Telephone 415.394.9400 3 4 Facsimile: 415.394.9401 5 Attorneys for Defendant SIEMENS PRODUCT LIFECYCLE 6 MANAGEMENT SOFTWARE INC. 7 (formerly known as UGS CORP.) 8 IN THE UNITED STATES DISTRICT COURT FOR THE 9 NORTHERN DISTRICT OF CALIFORNIA 10 SAN FRANCISCO/OAKLAND DIVISION 11 12 VANESSA FLINT, Individually and On Case No. Behalf of All Others Similarly Situated, 13 NOTICE OF REMOVAL TO Plaintiffs, FEDERAL COURT 14 [28 U.S.C. Section 1441(a) and (b); ٧. 15 Diversity of Citizenship UGS CORPORATION and DOES 1 Jurisdiction through 100, inclusive, 16 17 Defendants. 18 19 20 21 22 23 24 25 26 27 28 NOTICE OF REMOVAL TO FEDERAL COURT Case No.

Document 1-3

Filed 09/07/2007

Page 2 of 68

Case 4:07-cv-04640-CW

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TO THE HONORABLE JUDGES OF THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA, PLAINTIFF VANESSA FLINT, AND TO HER ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that Defendant Siemens Product Lifecycle Management Software Inc., erroneously named as UGS Corporation, ("Siemens") hereby removes to this Court the state court action described below.

- On August 1, 2007 an action was commenced in the Superior Court of 1. the State of California in and for the County of San Francisco, entitled Vanessa Flint, Individually and On Behalf of All Others Similarly Situated, Plaintiff, v. UGS Corporation and Does 1 through 100, inclusive, Defendants, as Case No. CGC-07-465695. A true and correct copy of the first amended complaint ("complaint") is attached as Exhibit A.
- 2. Siemens was personally served with a copy of the complaint and a summons from the state court on August 9, 2007. A true and correct copy of the summons is attached as Exhibit B.
- 3. This action is a civil action of which this Court has original jurisdiction under 28 U.S.C. Sec. 1331, and is one that may be removed to this Court by Siemens pursuant to 28 U.S.C. Section 1441(a) and (b) in that it is a civil action between citizens of different states and the matter in controversy exceeds the sum of \$75,000, exclusive of interest and costs.

### **MATTER IN CONTROVERSY**

- 4. The matter in controversy exceeds the sum of \$75,000, exclusive of interest and costs, for the following reasons:
- The complaint is pleaded as a putative class action by which Plaintiff 5. seeks to represent "All persons who, from August 1, 2003 up to the time of judgment, are or were: (1) employed and/or worked as salaried Technical Writers for Defendants in California and (2) are or were classified as exempt employees and were not paid overtime."

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- Without conceding that Plaintiff or the purported class is entitled to 6. damages or could recover damages in any amount whatsoever, the amount in controversy for Plaintiff in this action is more likely than not to exceed \$75,000.
- Plaintiff seeks unpaid overtime wages pursuant to Cal. Labor Code Sections 510 and 1198. (Complaint, ¶¶ 39-45.) Assuming for purposes of this analysis only that Plaintiff's annual salary is \$86,000, that she worked five days per week during the alleged liability period for the equivalent "hourly rate" of \$41 per hour, that she began working as a technical writer on April 8, 2005 and worked two hours of overtime per week during the alleged liability period (assuming judgment is entered on April 8, 2009) for which she did not receive overtime compensation, then the amount in controversy for these alleged unpaid wages is approximately \$25,584.00 (52 weeks per year x 4 years x 2 hours of overtime at the rate of \$61.50 per hour (\$41 x 1.5).
- Plaintiff also seeks two additional hours of pay for each day of work 8. during the alleged liability period on which Siemens allegedly failed to provide her both a meal and rest period pursuant to Cal. Labor Code Section 226.7. (Complaint, ¶¶ 46-52.) Assuming for purposes of this analysis only that her annual salary is \$86,000, that she worked five days per week during the alleged liability period for the equivalent "hourly rate" of \$41, that she began working as a technical writer on April 8, 2005, that judgment will be entered on April 8, 2009, that Plaintiff will continue as a technical writer until that date, and that she had a missed meal and rest break each day, then the amount in controversy for this allegation is approximately \$85,280 (260 days/year x 4 years x 2 hours of wages at \$41 per hour).
- Plaintiff also seeks penalties for failure to keep records of hours 9. worked under Cal. Labor Code Section 226(e). (Complaint, ¶¶ 53-57.) Assuming for purposes of this analysis only that she began working as a technical writer on April 8, 2005, that judgment will be entered on April 8, 2009, that Plaintiff will

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continue as a technical writer until that date, then the amount in controversy for this allegation is approximately the maximum aggregate penalty of \$4,000.

- Plaintiff also seeks penalties pursuant to Cal. Labor Code Sections 10. 2698 et seq. in the amount of \$100.00 for each pay period for each initial Labor Code violation and \$200.00 for each pay period for each subsequent violation during the period August 1, 2006 through August 6, 2007. (Complaint, ¶¶ 62-72.) Assuming for purposes of this analysis only that she worked five days per week throughout the alleged liability period, that there is one Labor Code violation each pay period, and that there are two pay periods per month, then the amount in controversy for this allegation is approximately \$4,800 (\$200.00 x 2 pay periods per month x 12 months).
- Plaintiff also seeks an unspecified amount of attorney's fees pursuant 11. to statute. (Complaint,  $\P\P$  45, 52, 57, 61, & 72.) "Attorneys' fees may be included in the amount in controversy if recoverable by statute or contract." Simmons v. PCR Technology, 209 F. Supp.2d 1029, 1034 (N.D. Cal. 2002) (quoting Galt G/S v. JSS Scandinavia 142 F.3d 1150, 1155-56 (9th Cir. 1998)). Plaintiff alleges that attorney's fees are recoverable by statute in this action. (Complaint, ¶¶ 45, 52, 57, 61, & 72) (citing Cal. Labor Code Sections 218.5 and 1194 and Cal. Code of Civil Procedure Section 1021.5.) It is more likely than not that the amount of attorney's fees in controversy exceeds \$75,000. Attorney's fees accrue until the action is resolved for the purpose of the amount in controversy requirement. Simmons, 209 F. Supp.2d at 1034. Attorney's fees are divided among all members of the class for the purpose of calculating the amount in controversy for diversity jurisdiction. Gibson v. Chrysler Corp., 261 F.3d 927, 942-43 (9th Cir. 2001). To establish probable recovery, a removing defendant may introduce evidence of judgments in cases involving analogous facts. Id. at 1033. Attached as Exhibit C is a class action settlement entered within the last year involving overtime and missed meal and rest breaks, Mousai v. E-Loan, N.D.

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27 28 Cal. Case No. 3:06-cv-01993-SI. Pro rata attorney's fees awarded in that action were \$80,952 (\$3.4 million in attorney's fees for representing 42 class members).

For the purpose of determining the amount in controversy requirement, the amount in controversy for the putative class members is irrelevant, and this Court may exercise pendant jurisdiction over the putative class members. Exxon Mobil Corp. v. Allapattah Services, 545 U.S. 546, 566-67 (2005).

### **DIVERSITY OF CITIZENSHIP**

- This action is between citizens of different states, in that Siemens is 13. informed and believes that Plaintiff Vanessa Flint ("Flint") was at the time the action was commenced, and still is, a citizen of the State of California.
- Siemens was at the time the action was commenced, and still is, a 14. citizen of the State of Delaware under 28 U.S.C. Section 1332(c), in that it was and is incorporated under the laws of the State of Delaware.
- In addition, Siemens was at the time the action was commenced, and 15. still is, a citizen of the State of Texas under 28 U.S.C. Section 1332(c), in that its principal place of business was and is the State of Texas. Siemens's headquarters are in Plano, Texas, which is where all of Siemens's U.S. executives who report directly to Siemens's Chief Executive Officer are located. Further, no single state contains a substantial predominance of Siemens's business activities. Siemens is in the business of designing and selling computer aided design software. The State of Ohio has the most Siemens employees in the U.S. The State of Michigan has the second most. The State of California has the third most. Siemens's sales representatives are located throughout the majority of the 50 states, with the majority located outside the State of California. Siemens's purchasing operations are based in the State of Missouri. Because no single state contains a substantial predominance of corporate operations, Siemens's principal place of business is the location of its headquarters, which is the State of Texas. Industrial Tectonics v. Aero Alloy, 912 F.2d 1090, 1092-94 (9th Cir. 1990).

l .	16. The presence of doe defendants has no bearing on diversity with				
?	respect to removal. 28 U.S.C. Section 1441(a).				
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4		JACKSON LEWIS LLP			
5	D . 1.0				
5	Dated: September 7, 2007	By: Johnson Stocks Mitchell F. Boomer			
7		J&Anna L. Brooks Dylan B. Carp Attorneys for Defendant SIEMENS PRODUCT			
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-	NOTICE OF REMOVAL TO FEDERAL COURT	6 Case No.			

### 1 CERTIFICATE OF SERVICE 2 3 CASE: Vanessa Flint v. UGS Corporation CASE NO.: USDC-NDCA 4 **CLIENT:** 5 I, Linda A. Moore, declare that I am employed with the law firm of Jackson, 6 Lewis, whose address is 199 Fremont Street, 10th Floor, San Francisco, California, 7 94105; I am over the age of eighteen (18) years and am not a party to this action. 8 On September 7, 2007, I served the attached document(s): 9 10 NOTICE OF REMOVAL TO FEDERAL COURT in this action by placing true and correct copies thereof, enclosed in sealed 11 envelope(s) addressed as follows: 12 Robert C. Schubert Juden Justice Reed 13 Counsel for Plaintiff Miranda P. Kolbe 14 Schubert & Reed LLP Three Embarcadero Center, Suite 1650 San Francisco, CA 94111 15 16 17 BY MAIL: United States Postal Service by placing sealed envelopes with the postage thereon fully prepaid, placed for collection and mailing on this date, following ordinary business practices, in the United States mail at San 18 [X]19 Francisco, California. 20 BY HAND DELIVERY: I caused such envelope(s) to be delivered by hand 21 to the above address. BY OVERNIGHT DELIVERY: I caused such envelope(s) to be delivered to 22 the above address within 24 hours by overnight delivery service. 23 BY FACSIMILE: I caused such documents to be transmitted by facsimile to 24 the telephone number(s) indicated above. 25 26 27 28

I declare that I am employed in the office of a member of the bar of this Court at whose direction the service was made.

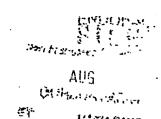
Executed on September 7, 2007, at San Francisco, California.

Luda A. Moore

EXHIBIT A

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ROBERT C. SCHUBERT S.B.N. 62684 JUDEN JUSTICE REED S.B.N. 153748 MIRANDA P. KOLBE S.B.N. 214392 SCHUBERT & REED LLP Three Embarcadero Center, Suite 1650 San Francisco, California 94111 Telephone: (415) 788-4220



Counsel for Plaintiff

SUPERIOR COURT OF THE STATE OF CALIFORNIA FOR THE CITY AND COUNTY OF SAN FRANCISCO

VANESSA FLINT, Individually and On Behalf | Case No. CGC-07-465695 of All Others Similarly Situated.

Plaintiff.

UGS CORPORATION and DOES 1 through 100, inclusive.

Defendants.

### **CLASS ACTION**

FIRST AMENDED CLASS AND REPRESENTATIVE ACTION COMPLAINT FOR: (1) VIOLATION OF LABOR CODE § 510; (2) VIOLATION OF CALIFORNIA LABOR CODE § 226.7; (3) VIOLATION OF CALIFORNIA LABOR CODE §§ 226; (4) LABOR CODE PRIVATE ATTORNEYS GENERAL ACT, LABOR CODE §§ 2698 ET SEQ.; (5) VIOLATION OF BUS. & PROF. CODE §§ 17200 ET SEQ.; AND (6) ACCOUNTING

### JURY TRIAL DEMANDED

Plaintiff Vanessa Flint ("Plaintiff") brings this action against UGS Corporation ("UGS") and Does 1-100 (collectively, "Defendants"), on behalf of herself and all others similarly situated, upon information and belief, except as to her own actions, the investigation of her counsel, and the facts that are a matter of public record, as follows:

### **SUMMARY OF CLAIMS**

Plaintiff brings this class action pursuant to Cal. Code of Civ. Proc. § 382 seeking 1. unpaid overtime compensation and interest thereon, wages due for failure to provide rest breaks and

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meal periods, injunctive and other equitable relief and reasonable attorneys' fees and costs, under Labor Code §§ 218.5, 226. 226.7, 510. 512, 552, 1174, 1194, 1194.5 and 1198 and Code of Civ. Proc. § 1021.5 on behalf of herself and all other persons who are or have been employed by Defendants in the State of California at any time after August 1, 2003, as "Technical Writers," as further defined in paragraph 7 below. Plaintiff, on behalf or herself and the Class Members also seeks to recover penalties authorized by Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004), and seeks injunctive relief and restitution of all benefits Defendants have enjoyed from their failure to pay overtime compensation under Business and Professions Code §§ 17200 et seq.

### THE PARTIES

- Plaintiff Vanessa Flint is a resident of California, who was employed by UGS in 1. California as a Technical Writer during the Class Period.
- UGS is a corporation organized under the laws of Delaware and has its principal place 2. of business in Plano, Texas. UGS is qualified to and doing business in the State of California. UGS is a computer software company specializing in 3D and Product Lifecycle Management (PLM) software.
- UGS is. and at all times was, an employer under California law and applicable Industrial 3. Welfare Commission ("IWC") Orders.
- The true names and capacities (whether individual, corporate, associate, or otherwise) of Defendants Does 1 through 100, inclusive, and each of them, are unknown to Plaintiff, who sues said Defendants by such fictitious names. Plaintiff is informed and believes and thereon alleges that each of the Defendants fictitiously named herein is legally responsible in some actionable manner for the events described herein, and thereby proximately caused the damage to Plaintiff and the members of the Class. Plaintiff will seek leave of Court to amend this Complaint to state the true name(s) and capacities of such fictitiously named Defendants when the same have been ascertained.
- Plaintiff is informed and believes and thereon alleges that at all times relevant herein, each defendant aided and abetted, and acted in concert with and/or conspired with each and every other defendant to commit the acts complained of herein and to engage in a course of conduct and the business practices complained of herein.

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### **JURISDICTION**

6. This Court has jurisdiction over Plaintiff's and the Class Members' claims for unpaid overtime wages pursuant to Labor Code §§ 510 and 1194, for wages for Defendants' unlawful denial of meal and rest periods under Labor Code §§ 226.7 and 512, and penalties for failure to provide itemized statements of hours worked and all applicable hourly rates pursuant to Labor Code § 226. This Court also has jurisdiction over Plaintiff's and Class Members' claims for injunctive relief and restitution arising from Defendants' unlawful business practices under Business & Professions Code §§ 17200 et seq. This Court also has jurisdiction over Plaintiff's and the Technical Writers' claims under Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004).

### SUBSTANTIVE ALLEGATIONS

- Technical Writers are current or former employees of Defendants in California whose 7. primary job responsibility is to write or edit documents for end-users, installers, administrators and customers of Defendants' products, including employees who write courseware for Defendants' customers. Technical Writers are classified by Defendants as Applications Engineers.
- Technical Writers do not have management responsibilities. They do not customarily 8. and regularly direct the work of two or more other employees. They do not have the authority to hire or fire other employees, and they are not responsible for making hiring and firing recommendations. Were they to make such recommendations, the recommendations would not be given any particular weight because of their status as Technical Writers.
- Technical Writers do not have duties directly related to the creation or implementation 9. of management policies, or to the general business operations of Defendants.
- Technical Writers do not require a license or certification from the State of California or any other governmental entity in order to perform their jobs.
- Technical Writers do not perform work requiring knowledge of an advanced type in a field of science or learning customarily acquired by a prolonged course of specialized intellectual instruction and study.
- The majority of Technical Writers employed by Defendants during the Class Period did not have an advanced degree beyond a bachelor's degree.

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- Defendants did not require that Technical Writers have an advanced degree beyond a 13. bachelor's degree during the Class Period.
  - 14. Technical Writers do not perform work that is original and creative in character.
- Technical Writers do not customarily and regularly exercise discretion and independent 15. judgment. Rather, they follow strict instructions, and they rely on their general intellectual ability and training to perform their work.
  - Technical Writers are or were salaried employees. 16.
  - Technical Writers' regular hourly rate of pay is less than \$49.77. 17.
- Technical Writers regularly work or worked more than eight hours a day and forty hours 18. in a workweek.
- Technical Writers have worked on weekends and occasionally on national holidays 19. without being paid any overtime compensation for such work.
- During the Class Period, Defendants were aware of the duties performed by Plaintiff and 20. the Class Members. Defendants also were aware that the duties of Plaintiff and the Class Members were inconsistent with exempt status, and that such persons were and are not exempt from California's laws and regulations governing overtime compensation.
- Nevertheless, during the Class Period, Defendants have knowingly failed to compensate 21. Plaintiff and the Class Members for work that they performed in excess of forty (40) hours per week or eight (8) hours per day, as required by California Labor Code § 510 and IWC Wage Order 4-2001.
- Defendants have also failed to provide Plaintiff and Class Members with semimonthly 22. itemized statements of the total number of hours worked by each and all applicable hourly rates in effect during the pay period, in violation of California Labor Code § 226 and IWC Wage Order 4-2001. Defendants have also failed to provide or require the use, maintenance or submission of time records by Plaintiff and the Class Members as required by California Labor Code § 1174(d). As a result, Defendants have not only failed to pay Class Members the full amount of compensation due, they have also shielded themselves from scrutiny by the Class Members by concealing the magnitude (the full number of hours worked) and the financial impact of their wrongdoing.

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- In failing to properly compensate Plaintiff and the Class Members for overtime hours worked, Defendants acted maliciously, oppressively, and/or fraudulently, and such despicable conduct designed to maximize the Defendants' economic gain was carried out with the wrongful intention of causing injury to Plaintiff and the Class Members, in willful and conscious disregard of the rights of Plaintiff and the Class Members as established by California law and applicable regulations.
- Defendants have also consistently and unlawfully denied meal and rest periods to 24. Plaintiff and the Class Members as required by California Labor Code §§ 226.7 and 512 and IWC Wage Order 4-2001 during the Class Period.
- 25. Defendants have also violated California Labor Code § 552 by causing Class Members to work seven days a week during the Class Period.
- 26. The harm caused by Defendants' wrongful actions grossly outweighs any benefit that could be attributed to it.

### **CLASS ACTION ALLEGATIONS**

Plaintiff bring this action as a class action pursuant to Code of Civil Procedure Section 382 on behalf of herself and the following Class Members:

All persons who, from August 1, 2003 up to the time of judgment, are or were (1) employed and/or worked as salaried Technical Writers for Defendants in California and (2) are or were classified as exempt employees and were not paid overtime. Excluded from the Class are Defendants, their officers and directors.

- The period between August 1, 2003 and the date of trial or final resolution of this matter is referred to herein as the "Class Period."
- The Class Members are similarly situated to Plaintiff and to each other, because they all perform similar duties and assignments, and all have been subject to Defendants' common policy and practice of classifying all Technical Writers as exempt from the California overtime laws while at the same time being assigned to duties inconsistent with exempt status. Like Plaintiff, no member of the Class has been paid overtime compensation in accordance with the California laws identified herein.

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- Furthermore, the Class Members were all subject to the same unlawful policy or plan of 30. Defendants as Plaintiff, under which they were classified as exempt from the California overtime laws. Any differences which exist in the job duties of the Technical Writers are not material to their right to overtime compensation pursuant to the California overtime laws.
- Plaintiff is currently unaware of the identities of all the Class Members. On information 31. and belief, at least fifty but less than one hundred persons have worked for Defendants as Technical Writers in California during the Class Period and would therefore be members of the Class. For this reason, joinder of all members of the Class would be impracticable.
- There are questions of law and fact common to the members of the Class that 32. predominate over any questions affecting only individual members, including:
- a. Whether the duties of Technical Writers are inconsistent with exempt status under California law:
- b. whether Defendants violated Labor Code § 510 and/or IWC Wage Order 4-2001 by failing to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day.
- c. Whether Defendants violated Labor Code §§ 226.7 and 512 and/or IWC Wage Order 4-2001 by failing to consistently provide meal and/or rest periods to Technical Writers.
- d. Whether Defendants violated Labor Code § 226 and 1174 and/or IWC Wage Order 4-2001 by failing to keep adequate records of hours worked by Plaintiff and Class Members;
- e. Whether Defendants violated California Labor Code § 552 and/or IWC Wage Order 4-2001 by causing Class Members to work more than six days in seven.
- f. Whether, by the misconduct alleged herein, Defendants have engaged in unfair and/or unlawful business practices; and
- g. Whether, as a result of Defendants' misconduct, Plaintiff and the Class Members are entitled to wages, statutory and other penalties, damages, punitive damages, an accounting and restitution, and injunctive, equitable and other relief.
- Plaintiff's claims are typical of the claims of the Class Members. Plaintiff and all Class 33. Members were subjected to and harmed by Defendants' uniform policy of misclassifying Technical Writers as exempt from overtime compensation in order to avoid having to pay overtime as required

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by California law. Any differences between individual Class Members' job duties are immaterial to the question of whether Technical Writers were or were not correctly classified as exempt under California law. Plaintiff is subject to no unique defenses, as Defendants' policies were uniform throughout California.

- Plaintiff will fairly and adequately protect the interests of the Class and has retained attorneys experienced in class and employment litigation.
- 35. Questions of law or fact common to the Class Members predominate over any questions affecting only individual Class Members. All of the facts material to resolving the common legal question of whether exemption from the California overtime laws is appropriate are common to all Class Members. Facts not common to the Class Members are not material to resolving the common legal question of whether Defendants' exempt classification of the Class Members is legally correct. A class action is therefore superior to other available methods for the fair and efficient adjudication of this controversy. A class action is also superior to other available methods for the fair and efficient adjudication for the following reasons:
  - a. it is economically impractical for Class Members to prosecute individual actions;
  - the Class Members are readily identifiable;
  - prosecution as a class action will eliminate the possibility of repetitious litigation;
- d. a class action will enable claims to be handled in an orderly and expeditious manner: a class action will save time and expense and will ensure uniformity of decisions.
- The prosecution of separate actions against Defendants under California law would create a risk of inconsistent or varying adjudications with respect to individual Class Members which would establish incompatible standards of conduct for the Defendants. In addition, adjudications with respect to individual Class Members could as a practical matter be dispositive of the interests of the other Class Members not parties to such adjudications, or could substantially impede or impair their ability to protect their interests.
  - Plaintiff does not anticipate any difficulty in the management of this litigation. 37.

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In addition to asserting class action claims, Plaintiff asserts claims as a private attorney general on behalf of all current and former Technical Writers employed by Defendants during the period August 1, 2006 through the present pursuant to Labor Code §§2698 et seq. Defendants have violated various provisions of the Labor Code as alleged herein, and thereby caused harm to all current and former Technical Writers. For each such violation, Defendants owe statutory penalties to be assessed by the Court.

FIRST CAUSE OF ACTION VIOLATION OF LABOR CODE § 510 AND IWC WAGE ORDER 4-2001

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.
- By their conduct, as set forth herein, Defendants violated California Labor Code § 510. 40. 1198 and IWC Wage Order 4-2001 by failing to pay Plaintiff and the Class: (a) time and one-half their regular hourly rates for hours worked in excess of eight hours in a work-day or in excess of forty hours in any workweek or for the first eight hours worked on the seventh day of work in any one workweek; or (b) twice their regular rate of pay for hours worked in excess of twelve hours in any one day or for hours worked in excess of eight hours on any seventh day of work in a workweek during the Class Period.
- 41. Defendants' violations of California Labor Code §§ 510 and 1198 and IWC Wage Order 4-2001 were repeated, willful and intentional.
- Plaintiff and the Class members have been damaged by said violations of California Labor Code §§ 510 and 1198 and IWC Wage Order 4-2001.
- 43. Pursuant to California Labor Code § 1194, Defendants are liable to Plaintiff and the Class Members for the full amount of all their unpaid overtime compensation with interest thereon, plus reasonable attorneys' fees and costs.
- Because Defendants' unlawful classification of the Plaintiff and the Class as exempt from the California overtime laws constituted despicable conduct that was carried out with malice, oppression, or fraud, in willful and conscious disregard for their rights, Plaintiff and the Class are entitled to exemplary damages to punish the Defendants pursuant to California Civil Code § 3294.

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27 28 45. Plaintiff and the Class Members are also entitled to attorneys' fees and costs pursuant to Labor Code §§ 218.5 and 1194.

# SECOND CAUSE OF ACTION FAILURE TO PROVIDE MEAL AND REST BREAKS VIOLATION OF CALIFORNIA LABOR CODE § 226.7 AND IWC WAGE ORDER 4-2001

- 46. Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.
- 47. Defendants have failed to provide Plaintiff and Class Members with a rest break of ten (10) consecutive minutes for each four (4) hour period worked throughout the Class Period.
- 48. Defendants have failed to provide Plaintiff and Class Members with a meal break of at least thirty (30) minutes for each five (5) hour period worked throughout the Class Period.
- 49. Plaintiff and the Class Members are entitled to one additional hour of pay at each employee's regular rate of pay for each workday that a rest period was not provided.
- 50. Plaintiff and the Class Members are also entitled to one additional hour of pay at each employee's regular rate of pay for each workday that a meal break was not provided.
- 51. Because Defendants' unlawful classification of the Plaintiff and the Class as exempt from the California laws requiring employers to provide meal and rest breaks constituted despicable conduct that was carried out with malice, oppression, or fraud, in willful and conscious disregard for their rights, Plaintiff and the Class Members are entitled to exemplary damages to punish the Defendants pursuant to California Civil Code § 3294.
- 52. Plaintiff and the Class Members are also entitled to attorneys' fees and costs pursuant to Labor Code § 218.5.

# THIRD CAUSE OF ACTION FAILURE TO KEEP RECORDS OF HOURS WORKED VIOLATION OF CALIFORNIA LABOR CODE §§ 226 AND IWC WAGE ORDER 4-2001

- 53. Plaintiff, on behalf of herself and the Class Members, realleges and incorporates by reference all preceding paragraphs.
- 54. Defendants have failed to furnish Plaintiff and Class Members, semimonthly or at the time of each payment of wages, an accurate, itemized statement in writing showing gross and net

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wages earned, total hours worked and the applicable hourly rates in effect and the corresponding number of hours worked at each hourly rate during the Class Period.

- 55. Defendants' failure was knowing and intentional.
- Defendants' failure has injured Plaintiff and Class Members by depriving them of hour, 56. wage and earnings information to which they are entitled, causing them difficulty and expense in attempting to reconstruct time and pay records, not to be paid wages to which they are entitled, to rely on inaccurate earnings statements in dealings with third parties, to be unable to exercise their right under Labor Code § 226(b) to review itemized wage statement information, and to be deceived regarding their entitlement to overtime and meal and rest period wages.
- Plaintiff and Class Members seek actual damages, penalties, attorneys' fees and costs pursuant to Labor Code § 226(e), and injunctive relief and attorneys' fees and costs pursuant to Labor Code § 226(g).

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully 58: herein.
- Defendants have engaged in unfair, unlawful, and fraudulent business practices as set forth above during the Class Period.
- By engaging in the above-described acts and practices. Defendants have committed one or more acts of unfair competition within the meaning of Bus. & Prof.-Code §§17200, et seq.
- Plaintiff, on behalf of herself and the Class Members, seeks an order of this Court awarding restitution, injunctive relief and all other relief allowed under Bus. & Prof. Code §§17200 et seq., plus interest, attorneys' fees and costs pursuant to, inter alia, Code of Civ. Proc. §1021.5.

## ATTORNEYS GENERAL ACT

Plaintiff realleges and incorporates the above allegations by reference as if set forth fully .62. herein.

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Plaintiff is an aggrieved employee within the meaning of Labor Code § 2699 and brings this claim on behalf of herself and other current or former employees of UGS who were employed as Technical Writers during the period August 1, 2006 through the present.

- Plaintiff has given written notice by certified mail to the Labor and Workforce Development Agency and UGS of the specific provisions of the Labor Code that UGS is alleged to have been violated, including the facts and theories to support the alleged violation. A copy of this notice is attached hereto as Exhibit A.
- Defendants have violated Labor Code § 510 and/or related IWC Wage Orders by failing 65. to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day.
- Defendants have violated Labor Code §§ 226.7 and 512 and related IWC Wage Orders by failing to consistently provide meal and/or rest periods to Technical Writers.
- Defendants have violated Labor Code § 226 and 1174 and/or related IWC Wage Orders by failing to keep adequate records of hours worked by Technical Writers.
- 68. Defendants have violated IWC Wage Order 4-2001 by failing to maintain adequate records of Technical Writers' meal periods.
- Defendants have violated California Labor Code § 552 and/or related IWC Wage Orders by causing Technical Writers to work more than six days in seven.
  - 70. Defendants' conduct as set forth herein has caused injury to the Technical Writers.
- For each such violation, Plaintiff seeks civil penalties of one hundred dollars (\$100) for 71 each aggrieved employee per pay period for the initial violation and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation or such other civil penalties as are permitted by law.
- Plaintiff also seeks an award of reasonable attorneys' fees and costs pursuant to Labor Code § 2699(g).

## SIXTH CAUSE OF ACTION

Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.

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San Francisco, CA 94111
(415) 788-4220

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- As alleged above Plaintiff and the Class Members are owed wages which equal the sum of overtime compensation not paid by Defendants to them, plus one additional hour of pay at their regular rate of compensation for each work today they were not provided a meal as provided by law, plus one additional hour of pay for each work day they were not provided a rest period as provided by law, statutory interest on such compensation, plus civil penalties.
- Plaintiff does not know the precise amount of compensation due to Plaintiff and each 75. Class Member or the precise amount of penalties due.
- Upon information and belief, Plaintiff alleges that Defendants possess records from 76. which the amount of compensation due and owing to Plaintiff and each Class Member can be determined.
- Upon information and belief, Plaintiff alleges that Defendants possess records from 77. which the amount of penalties due and owing to Plaintiff and each Class Member can be determined.
- 78. Because it is impossible for the Plaintiff to determine the exact amount of money due to Plaintiff and the Class Members without a detailed review of Defendants' books and records and/or discovery in this action, Plaintiff seeks, among other things, an accounting of books and records in the possession of Defendants and/or the appointment of a receiver to determine the compensation owed to Plaintiff and Class Members.

### PRAYER FOR RELIEF

WHEREFORE, Plaintiff, on behalf of herself, all others similarly situated, and as a private attorney general prays for judgment against Defendants as follows:

- An order certifying this case as a class action and appointing Plaintiff and her counsel to represent the Class Members;
- A judgment awarding Plaintiff and the Class Members compensatory damages in an В. amount to be proven at trial, together with prejudgment interest at the maximum rate allowed by law;
- A judgment awarding Plaintiff and the Class Members wages in an amount to be proven C. at trial, together with prejudgment interest at the maximum rate allowed by law;

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A judgment awarding Plaintiff and the Class Members statutory penalties in an amount D. to be proven at trial;

- An order requiring Defendants to immediately cease their wrongful conduct as set forth E. above; enjoining Defendants from continuing to improperly classify Technical Writers as exempt from California overtime regulations and failing to pay such employees overtime wages and wages for meal and rest breaks;
- F. Restitution and disgorgement of all amounts obtained by Defendants as a result of their misconduct, together with interest thereon from the date of payment, to Plaintiff and the Class Members;
- An accounting of books and records in the possession of Defendants and/or the appoint-G. ment of a receiver to determine the compensation and statutory penalties owed to Plaintiff and Class members;
- H. Reasonable attorneys' fees and the costs of this action as permitted by law, including but not limited to California Labor Code §§ 218.5, 226, 1194 and 2699 and Code of Civ. Proc. §1021.5;
  - I. Punitive damages;
  - J. Statutory pre-judgment interest; and
  - K. Such other relief as this Court may deem just and proper.

### · JURY DEMAND

Plaintiff demands a trial by jury on all causes of action so triable.

Dated: August 6, 2007

SCHUBERT & REED LLP Three Embarcadero Center

Suite 1650

San Francisco, CA/941

Robert C. Schuber

- SCHUBERT & REED LLP Three Embarcadero Center, Suite 1650 San Francisco, CA 94111 (415) 788-4220 17
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- job responsibility is to write or edit documents for end-users, installers, administrators and customers of UGS's products ("Technical Writers"). Plaintiff alleges that UGS has misclassified the
- Technical Writers as exempt from California's wage and hour laws and regulations during the period August 1, 2003 through the present (the "Class Period").

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- On August 6, 2007, Plaintiff filed an amended class and representative action complaint ("Amended Complaint"). A copy of the Amended Complaint is attached hereto as Exhibit A.
- 5. Plaintiff designated the case as complex on the civil case cover sheet and paid the requisite complex litigation fee. A copy of the civil case cover sheet is attached hereto as Exhibit B
- This action satisfies the statutory requirements for complex designation and should 6. therefore be transferred to the Complex Litigation Department for further proceedings.
- Plaintiff brings this class action pursuant to Cal. Code of Civ. Proc. § 382 seeking 7. unpaid overtime compensation and interest thereon, wages due for failure to provide rest breaks and meal periods, injunctive and other equitable relief and reasonable attorneys' fees and costs, under Labor Code §§ 218.5, 226, 226.7, 510, 512, 552, 1174, 1194, 1194.5 and 1198 and Code of Civ. Proc. § 1021.5. Plaintiff also seeks injunctive relief and restitution of all benefits UGS has enjoyed from its failure to pay overtime compensation under Business and Professions Code §§ 17200 et sėq.
- Plaintiff, on behalf or herself and the Technical Writers, has also brought a 8. representative claim to recover penalties authorized by Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004).
- I anticipate a large number of witnesses and a substantial amount of documentary 9. evidence will be required. The case will also likely involve extensive motion practice, including a motion for class certification and, potentially, a motion for summary adjudication on behalf of the class. Furthermore, because plaintiff requests injunctive relief, as well as restitution and damages, substantial postjudgment judicial supervision may be required.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed this 6th day of August, 2007 in San Francisco, California.

EXHIBIT A

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meal periods, injunctive and other equitable relief and reasonable attorneys' fees and costs, under Labor Code §§ 218.5, 226, 226.7, 510, 512, 552, 1174, 1194, 1194.5 and 1198 and Code of Civ. Proc. § 1021.5 on behalf of herself and all other persons who are or have been employed by Defendants in the State of California at any time after August 1, 2003, as "Technical Writers," as further defined in paragraph 7 below. Plaintiff, on behalf or herself and the Class Members also seeks to recover penalties authorized by Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004), and seeks injunctive relief and restitution of all benefits Defendants have enjoyed from their failure to pay overtime compensation under Business and Professions Code §§ 17200 et seq.

### THE PARTIES

- Plaintiff Vanessa Flint is a resident of California, who was employed by UGS in California as a Technical Writer during the Class Period.
- UGS is a corporation organized under the laws of Delaware and has its principal place of business in Plano, Texas. UGS is qualified to and doing business in the State of California. UGS is a computer software company specializing in 3D and Product Lifecycle Management (PLM) software.
- 3: UGS is, and at all times was, an employer under California law and applicable Industrial Welfare Commission ("IWC") Orders.
- The true names and capacities (whether individual, corporate, associate, or otherwise) of Defendants Does 1 through 100, inclusive, and each of them, are unknown to Plaintiff; who sues said Defendants by such fictitious names. Plaintiff is informed and believes and thereon alleges that each of the Defendants fictitiously named herein is legally responsible in some actionable manner for the events described herein, and thereby proximately caused the damage to Plaintiff and the members of the Class. Plaintiff will seek leave of Court to amend this Complaint to state the true name(s) and capacities of such fictitiously named Defendants when the same have been ascertained.
- Plaintiff is informed and believes and thereon alleges that at all times relevant herein, 5. each defendant aided and abetted, and acted in concert with and/or conspired with each and every other defendant to commit the acts complained of herein and to engage in a course of conduct and the business practices complained of herein.

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This Court has jurisdiction over Plaintiff's and the Class Members' claims for unpaid 6. overtime wages pursuant to Labor Code §§ 510 and 1194, for wages for Defendants' unlawful denial of meal and rest periods under Labor Code §§ 226.7 and 512, and penalties for failure to provide itemized statements of hours worked and all applicable hourly rates pursuant to Labor Code § 226. This Court also has jurisdiction over Plaintiff's and Class Members' claims for injunctive relief and restitution arising from Defendants' unlawful business practices under Business & Professions Code §§ 17200 et seq. This Court also has jurisdiction over Plaintiff's and the Technical Writers' claims under Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004).

### SUBSTANTIVE ALLEGATIONS

- 7. Technical Writers are current or former employees of Defendants in California whose primary job responsibility is to write or edit documents for end-users, installers, administrators and customers of Defendants' products, including employees who write courseware for Defendants' customers. Technical Writers are classified by Defendants as Applications Engineers.
- Technical Writers do not have management responsibilities. They do not customarily and regularly direct the work of two or more other employees. They do not have the authority to hire or fire other employees, and they are not responsible for making hiring and firing recommendations. Were they to make such recommendations, the recommendations would not be given any particular weight because of their status as Technical Writers.
- Technical Writers do not have duties directly related to the creation or implementation 9. of management policies, or to the general business operations of Defendants.
- Technical Writers do not require a license or certification from the State of California or any other governmental entity in order to perform their jobs.
- Technical Writers do not perform work requiring knowledge of an advanced type in a field of science or learning customarily acquired by a prolonged course of specialized intellectual instruction and study.
- The majority of Technical Writers employed by Defendants during the Class Period did not have an advanced degree beyond a báchelor's degree.

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- Defendants did not require that Technical Writers have an advanced degree beyond a 13. bachelor's degree during the Class Period.
  - Technical Writers do not perform work that is original and creative in character. 14.
- Technical Writers do not customarily and regularly exercise discretion and independent 15. judgment. Rather, they follow strict instructions, and they rely on their general intellectual ability and training to perform their work.
  - Technical Writers are or were salaried employees. 16.
  - Technical Writers' regular hourly rate of pay is less than \$49.77. 17:
- Technical Writers regularly work or worked more than eight hours a day and forty hours 18. in a workweek.
- Technical Writers have worked on weekends and occasionally on national holidays without being paid any overtime compensation for such work.
- During the Class Period, Defendants were aware of the duties performed by Plaintiff and the Class Members. Defendants also were aware that the duties of Plaintiff and the Class Members were inconsistent with exempt status, and that such persons were and are not exempt from California's laws and regulations governing overtime compensation.
- Nevertheless, during the Class Period. Defendants have knowingly failed to compensate Plaintiff and the Class Members for work that they performed in excess of forty (40) hours per week or eight (8) hours per day, as required by California Labor Code § 510 and IWC Wage Order 4-2001.
- 22. Defendants have also failed to provide Plaintiff and Class Members with semimonthly itemized statements of the total number of hours worked by each and all applicable hourly rates in effect during the pay period, in violation of California Labor Code § 226 and IWC Wage Order 4-2001. Defendants have also failed to provide or require the use, maintenance or submission of time records by Plaintiff and the Class Members as required by California Labor Code § 1174(d). As a result, Defendants have not only failed to pay Class Members the full amount of compensation due, they have also shielded themselves from scrutiny by the Class Members by concealing the magnitude (the full number of hours worked) and the financial impact of their wrongdoing.

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- 23. In failing to properly compensate Plaintiff and the Class Members for overtime hours worked. Defendants acted maliciously, oppressively, and/or fraudulently, and such despicable conduct designed to maximize the Defendants' economic gain was carried out with the wrongful intention of causing injury to Plaintiff and the Class Members, in willful and conscious disregard of the rights of Plaintiff and the Class Members as established by California law and applicable regulations.
- 24. Defendants have also consistently and unlawfully denied meal and rest periods to Plaintiff and the Class Members as required by California Labor Code §§ 226.7 and 512 and IWC Wage Order 4-2001 during the Class Period.
- 25. Defendants have also violated California Labor Code § 552 by causing Class Members to work seven days a week during the Class Period.
- 26. The harm caused by Defendants' wrongful actions grossly outweighs any benefit that could be attributed to it.

### **CLASS ACTION ALLEGATIONS**

27. Plaintiff bring this action as a class action pursuant to Code of Civil Procedure Section 382 on behalf of herself and the following Class Members:

All persons who, from August 1, 2003 up to the time of judgment, are or were (1) employed and/or worked as salaried Technical Writers for Defendants in California and (2) are or were classified as exempt employees and were not paid overtime. Excluded from the Class are Defendants, their officers and directors.

- 28. The period between August 1, 2003 and the date of trial or final resolution of this matter is referred to herein as the "Class Period."
- 29. The Class Members are similarly situated to Plaintiff and to each other, because they all perform similar duties and assignments, and all have been subject to Defendants' common policy and practice of classifying all Technical Writers as exempt from the California overtime laws—while at the same time being assigned to duties inconsistent with exempt status. Like Plaintiff, no member of the Class has been paid overtime compensation in accordance with the California laws identified herein.

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30	Purthermore, the Class Members were all subject to the same unlawful policy or plan on the same unlawful policy or plan of
Defenda	nts as Plaintiff, under which they were classified as exempt from the California overtime
laws. Ar	ny differences which exist in the job duties of the Technical Writers are not material to the
right to o	vertime compensation pursuant to the California overtime laws.
21	DL: core

- Plaintiff is currently unaware of the identities of all the Class Members. On information 31. and belief, at least fifty but less than one hundred persons have worked for Defendants as Technical Writers in California during the Class Period and would therefore be members of the Class. For this reason, joinder of all members of the Class would be impracticable.
- There are questions of law and fact common to the members of the Class that predominate over any questions affecting only individual members, including:
- a. Whether the duties of Technical Writers are inconsistent with exempt status under California law:
- b. whether Defendants violated Labor Code § 510 and/or IWC Wage Order 4-2001 by failing to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day.
- c. Whether Defendants violated Labor Code §§ 226.7 and 512 and/or IWC Wage Order 4-2001 by failing to consistently provide meal and/or rest periods to Technical Writers.
- d. Whether Defendants violated Labor Code § 226 and 1174 and/or IWC Wage Order 4-2001 by failing to keep adequate records of hours worked by Plaintiff and Class Members;
- e. Whether Defendants violated California Labor Code § 552 and/or IWC Wage Order 4-2001 by causing Class Members to work more than six days in seven.
- f. Whether, by the misconduct alleged herein, Defendants have engaged in unfair and/or unlawful business practices; and
- g. Whether, as a result of Defendants' misconduct, Plaintiff and the Class Members are entitled to wages, statutory and other penalties, damages, punitive damages, an accounting and restitution, and injunctive, equitable and other relief.
- Plaintiff's claims are typical of the claims of the Class Members. Plaintiff and all Class Members were subjected to and harmed by Defendants' uniform policy of misclassifying Technical Writers as exempt from overtime compensation in order to avoid having to pay overtime as required

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by California law. Any differences between individual Class Members' job duties are immaterial to the question of whether Technical Writers were or were not correctly classified as exempt under California law. Plaintiff is subject to no unique defenses, as Defendants' policies were uniform throughout California.

- Plaintiff will fairly and adequately protect the interests of the Class and has retained attorneys experienced in class and employment litigation.
- Questions of law or fact common to the Class Members predominate over any questions 35. affecting only individual Class Members. All of the facts material to resolving the common legal question of whether exemption from the California overtime laws is appropriate are common to all Class Members. Facts not common to the Class Members are not material to resolving the common legal question of whether Defendants' exempt classification of the Class Members is legally correct. A class action is therefore superior to other available methods for the fair and efficient adjudication of this controversy. A class action is also superior to other available methods for the fair and efficient adjudication for the following reasons:
  - a. it is economically impractical for Class Members to prosecute individual actions;
  - b. the Class Members are readily identifiable;
  - prosecution as a class action will eliminate the possibility of repetitious litigation;
- d. a class action will enable claims to be handled in an orderly and expeditious manner: a class action will save time and expense and will ensure uniformity of decisions.
- The prosecution of separate actions against Defendants under California law would 36. create a risk of inconsistent or varying adjudications with respect to individual Class Members which would establish incompatible standards of conduct for the Defendants. In addition, adjudications with respect to individual Class Members could as a practical matter be dispositive of the interests of the other Class Members not parties to such adjudications, or could substantially impede or impair their ability to protect their interests.
  - Plaintiff does not anticipate any difficulty in the management of this litigation. 37.

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### PRIVATE ATTORNEY GENERAL ALLEGATIONS

38. In addition to asserting class action claims, Plaintiff asserts claims as a private attorney general on behalf of all current and former Technical Writers employed by Defendants during the period August 1, 2006 through the present pursuant to Labor Code §§2698 et seq. Defendants have violated various provisions of the Labor Code as alleged herein, and thereby caused harm to all current and former Technical Writers. For each such violation, Defendants owe statutory penalties to be assessed by the Court.

### FIRST CAUSE OF ACTION FAILURE TO PAY OVERTIME WAGES VIOLATION OF LABOR CODE § 510 AND IWC WAGE ORDER 4-2001

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.
- By their conduct, as set forth herein, Defendants violated California Labor Code § 510, 1198 and IWC Wage Order 4-2001 by failing to pay Plaintiff and the Class: (a) time and one-half their regular hourly rates for hours worked in excess of eight hours in a work-day or in excess of forty hours in any workweek or for the first eight hours worked on the seventh day of work in any one workweek; or (b) twice their regular rate of pay for hours worked in excess of twelve hours in any one day or for hours worked in excess of eight hours on any seventh day of work in a workweek during the Class Period.
- 41. Defendants' violations of California Labor Code §§ 510 and 1198 and IWC Wage Order 4-2001 were repeated, willful and intentional.
- Plaintiff and the Class members have been damaged by said violations of California Labor Code §§ 510 and 1198 and IWC Wage Order 4-2001.
- Pursuant to California Labor Code § 1194, Defendants are liable to Plaintiff and the Class Members for the full amount of all their unpaid overtime compensation with interest thereon, plus reasonable attorneys' fees and costs.
- Because Defendants' unlawful classification of the Plaintiff and the Class as exempt from the California overtime laws constituted despicable conduct that was carried out with malice, oppression, or fraud, in willful and conscious disregard for their rights, Plaintiff and the Class are entitled to exemplary damages to punish the Defendants pursuant to California Civil Code § 3294.

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Plaintiff and the Class Members are also entitled to attorneys' fees and costs pursuant to Labor Code §§ 218.5 and 1194.

### SECOND CAUSE OF ACTION FAILURE TO PROVIDE MEAL AND REST BREAKS LATION OF CALIFORNIA LABOR CODE § 226.7 AND IWC WAGE ORDER 4-2001

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully 46. herein.
- Defendants have failed to provide Plaintiff and Class Members with a rest break of ten (10) consecutive minutes for each four (4) hour period worked throughout the Class Period.
- Defendants have failed to provide Plaintiff and Class Members with a meal break of at least thirty (30) minutes for each five (5) hour period worked throughout the Class Period.
- Plaintiff and the Class Members are entitled to one additional hour of pay at each employee's regular rate of pay for each workday that a rest period was not provided.
- Plaintiff and the Class Members are also entitled to one additional hour of pay at each 50. employee's regular rate of pay for each workday that a meal break was not provided.
- Because Defendants' unlawful classification of the Plaintiff and the Class as exempt 51. from the California laws requiring employers to provide meal and rest breaks constituted despicable conduct that was carried out with malice. oppression, or fraud, in willful and conscious disregard for their rights. Plaintiff and the Class Members are entitled to exemplary damages to punish the Defendants pursuant to California Civil Code § 3294.
- Plaintiff and the Class Members are also entitled to attorneys' fees and costs pursuant to Labor Code § 218.5.

## FAILURE TO KEEP RECORDS OF HOURS WORKED AND IWC WAGE ORDER 4-2001

- Plaintiff, on behalf of herself and the Class Members, realleges and incorporates by 53. reference all preceding paragraphs.
- Defendants have failed to furnish Plaintiff and Class Members, semimonthly or at the 54. time of each payment of wages, an accurate, itemized statement in writing showing gross and net

wages earned, total hours worked and the applicable hourly rates in effect and the corresponding number of hours worked at each hourly rate during the Class Period.

- Defendants' failure was knowing and intentional. 55.
- Defendants' failure has injured Plaintiff and Class Members by depriving them of hour, 56. wage and earnings information to which they are entitled, causing them difficulty and expense in attempting to reconstruct time and pay records, not to be paid wages to which they are entitled, to rely on inaccurate earnings statements in dealings with third parties, to be unable to exercise their right under Labor Code § 226(b) to review itemized wage statement information, and to be deceived regarding their entitlement to overtime and meal and rest period wages.
- Plaintiff and Class Members seek actual damages, penalties, attorneys' fees and costs 57. pursuant to Labor Code § 226(e), and injunctive relief and attorneys' fees and costs pursuant to Labor Code § 226(g).

- Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.
- Defendants have engaged in unfair, unlawful, and fraudulent business practices as set 59. forth above during the Class Period.
- By engaging in the above-described acts and practices, Defendants have committed one or more acts of unfair competition within the meaning of Bus. & Prof. Code §\$17200; et seq.
- Plaintiff, on behalf of herself and the Class Members, seeks an order of this Court awarding restitution, injunctive relief and all other relief allowed under Bus. & Prof. Code \$\$17200 et seq., plus interest, attorneys' fees and costs pursuant to, inter alia, Code of Civ. Proc. §1021.5.

### FIFTH CAUSE OF ACTION LABOR CODE PRI LABOR CODE 88 2698 ET SEO.

Plaintiff realleges and incorporates the above allegations by reference as if set forth fully 62. herein.

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Plaintiff is an aggrieved employee within the meaning of Labor Code § 2699 and brings this claim on behalf of herself and other current or former employees of UGS who were employed as Technical Writers during the period August 1, 2006 through the present.

- Plaintiff has given written notice by certified mail to the Labor and Workforce Development Agency and UGS of the specific provisions of the Labor Code that UGS is alleged to have been violated, including the facts and theories to support the alleged violation. A copy of this notice is attached hereto as Exhibit A.
- Defendants have violated Labor Code § 510 and/or related IWC Wage Orders by failing to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day.
- Defendants have violated Labor Code §§ 226.7 and 512 and related IWC Wage Orders by failing to consistently provide meal and/or rest periods to Technical Writers.
- Defendants have violated Labor Code § 226 and 1174 and/or related IWC Wage Orders by failing to keep adequate records of hours worked by Technical Writers.
- Defendants have violated IWC Wage Order 4-2001 by failing to maintain adequate records of Technical Writers' meal periods.
- Defendants have violated California Labor Code § 552 and/or related IWC Wage Orders by causing Technical Writers to work more than six days in seven.
  - Defendants' conduct as set forth herein has caused injury to the Technical Writers.
- For each such violation, Plaintiff seeks civil penalties of one hundred dollars (\$100) for. each aggrieved employee per pay period for the initial violation and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation or such other civil penalties as are permitted by law.
- Plaintiff also seeks an award of reasonable attorneys' fees and costs pursuant to Labor Code § 2699(g).

#### SIXTH CAUSE OF ACTION

Plaintiff realleges and incorporates the above allegations by reference as if set forth fully herein.

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- As alleged above Plaintiff and the Class Members are owed wages which equal the sum 74. of overtime compensation not paid by Defendants to them, plus one additional hour of pay at their regular rate of compensation for each work today they were not provided a meal as provided by law, plus one additional hour of pay for each work day they were not provided a rest period as provided by law, statutory interest on such compensation, plus civil penalties.
- Plaintiff does not know the precise amount of compensation due to Plaintiff and each 75. Class Member or the precise amount of penalties due.
- Upon information and belief, Plaintiff alleges that Defendants possess records from 76. which the amount of compensation due and owing to Plaintiff and each Class Member can be determined.
- Upon information and belief, Plaintiff alleges that Defendants possess records from which the amount of penalties due and owing to Plaintiff and each Class Member can be determined.
- Because it is impossible for the Plaintiff to determine the exact amount of money due to 78. Plaintiff and the Class Members without a detailed review of Defendants' books and records and/or discovery in this action, Plaintiff seeks, among other things, an accounting of books and records in the possession of Defendants and/or the appointment of a receiver to determine the compensation owed to Plaintiff and Class Members.

#### PRAYER FOR RELIEF

WHEREFORE, Plainuff, on behalf of herself, all others similarly situated, and as a private attorney general prays for judgment against Defendants as follows:

- An order certifying this case as a class action and appointing Plaintiff and her counsel to represent the Class Members:
- A judgment awarding Plaintiff and the Class Members compensatory damages in an В. amount to be proven at trial, together with prejudgment interest at the maximum rate allowed by law;
- C. A judgment awarding Plaintiff and the Class Members wages in an amount to be proven at trial, together with prejudgment interest at the maximum rate allowed by law;

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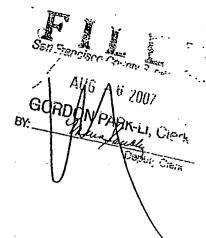
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Attorneys for Plaintiff

Tel: (415) 788-4220 Fax: (415) 788-0161

SCHUBERT & REED LLP

San Francisco, California 94111



### SUPERIOR COURT OF THE STATE OF CALIFORNIA COUNTY OF SAN FRANCISCO

VANESSA FLINT, Individually and On Behalf of All Others Similarly Situated,

ROBERT C. SCHUBERT S.B.N. 62684

JUDEN JUSTICE REED S.B.N. 153748 MIRANDA KOLBE S.B.N. 214392

Three Embarcadero Center, Suite 1650

Plaintiff.

UGS CORPORATION and DOES 1 through 100, inclusive,

Defendants.

Case No. CGC-07-465695

APPLICATION FOR REASSIGNMENT TO COMPLEX LITIGATION DEPARTMENT

[LOCAL RULE 3.2, CAL. RULE OF COURT 1800, ET SEQ.]

Department: Judge:

304

Hon. Richard Kramer

#### INTRODUCTION

This is a class and representative action against UGS Corporation ("UGS" or the "Company") brought on behalf of UGS's current and former employees in California whose primary job responsibility is to write or edit documents for end-users, installers, administrators and customers of UGS's products ("Technical Writers"). Plaintiff alleges that UGS has misclassified the Technical Writers as exempt from California's wage and hour laws and regulations during the period. August 1, 2003 through the present (the "Class Period").

Plaintiff brings this class action pursuant to Cal. Code of Civ. Proc. § 382 seeking unpaid overtime compensation and interest thereon, wages due for failure to provide rest breaks and meal periods, injunctive and other equitable relief and reasonable attorneys' fees and costs, under Labor

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SCHUBERT & REED LLP Three Embarcadero Center, Suite 1650 San Francisco, CA 94111 (415) 788-4220 Code §§ 218.5, 226, 226.7, 510, 512, 552, 1174, 1194, 1194.5 and 1198 and Code of Civ. Proc. § 1021.5. Plaintiff also seeks injunctive relief and restitution of all benefits UGS has enjoyed from its failure to pay overtime compensation under Business and Professions Code §§ 17200 et seq. Plaintiff, on behalf or herself and the Technical Writers, also seeks to recover penalties authorized by Labor Code §§ 2698 and 2699 (the Labor Code Private Attorneys General Act of 2004).

#### THIS CASE SHOULD BE DESIGNATED COMPLEX

Rule of Court 1800(a) provides that a "complex case" is an action "that requires exceptional judicial management to avoid placing unnecessary burdens on the court or the litigants and to expedite the case, keep costs reasonable, and promote effective decision making by the court, the parties and counsel." Among the factors to be considered by the Court in deciding whether an action should be designated complex are the following:

- (1) Numerous pretrial motions raising difficult or novel legal issues that will be time-consuming to resolve;
- (2) Management of a large number of witnesses or a substantial amount of documentary evidence; and
- (3) Substantial postjudgment judicial supervision.

Rule of Court 1800 (b). A case involving "class action" claims is deemed "provisionally" complex. See Rule of Court 1800(c)(1).

This action qualifies as complex under Rule of Court 1800. This is a putative class action filed on behalf of Technical Writers who worked for UGS during the Class Period, and also includes a representative claim pursuant to Labor Code sections 2698 et seq. Underlying each of the claims at issue in this action is plaintiff's allegation that Defendants misclassified her and other Technical Writers as exempt from California's wage and hour laws. The legal issues related to liability as well as class certification are complex, and the case will likely involve extensive discovery and numerous witnesses. Plaintiff anticipates filing a motion for class certification, and may also seek summary adjudication of affirmative defenses.

This case raises complex issues regarding which, if any, exemptions from California's wage and hour laws apply to Technical Writers and would benefit from complex designation and assignment to a single judge.

#### CONCLUSION

For the reasons set forth above, this action should be designated complex and transferred to the Complex Litigation Department.

August 6, 2007

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Robert C. Schubert
Juden Justice Reed
Miranda Kolbe
SCHUBERT & REED LLP
Three Embarcadero Center, Suite 1650
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I, Robert C. Schubert, hereby declare:

I am counsel for plaintiff Vanessa Flint in the captioned matter. Plaintiff is absent from the county where this action is pending and from the county in which I maintain my office, and for that reason I am making this verification for and on her behalf.

I have read the foregoing FIRST AMENDED CLASS AND REPRESENTATIVE ACTION 2. COMPLAINT and know its contents. I am informed and believe and on that ground allege that the matters stated therein are true and correct.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed this 6th of August. 2007, in San Francisco. California.

- 3. An Application for Approval of Complex Designation must be filed within 10 days of the date of filing of the Civil Case Cover Sheet Complex Case Designation, setting forth with specificity the reasons that the case should be assigned to the Complex Litigation Department in accordance with the factors set forth in Rule 3.400 et seq, California Rules of Court. A copy of such Application, together with a copy of the operative Complaint and of the Civil Case Cover Sheet, shall be delivered to the clerk of Department 304 promptly upon filing. Copies of the Application shall be served on all other parties who have been served with the Complaint or have appeared in the case.
- 4. A Complex Case Designation which does not comply with this Order will be deemed denied without further order.
- 5. Until such time as the Court issues an order assigning the case to the Complex Litigation Department, it will remain in its otherwise assigned case management plan and shall be subject to all applicable case management rules and procedures. See Rule 3 Civil Case Management, San Francisco Superior Court Local Rules of Court.
- 6. Upon the denial of Complex Case Designation, either under paragraph 4 hereof or by specific court order, and no sooner than 60 days after the date of filing the Civil Case Cover Sheet, the Clerk of the Court shall, upon request, refund any fees paid pursuant to California Government Code section 26826.4(a) or (b). See Cal. Gov. Code § 26826.4(d).
- 7. This Order does not modify the provisions of Rule 3.403(b), California Rules of Court. IT IS SO ORDERED.

Dated: April 13, 2007

RICHARD A. KRAMER
Judge of the Superior Court

August 1, 2007

#### VIA CERTIFIED MAIL

Labor & Workforce Development Agency 801 K Street, Suite 2101 Sacramento, CA 95814

To Whom It May Concern:

I am writing in compliance with Cal. Labor Code § 2699.3 to inform the Labor and Workforce Development Agency that our client, Vanessa Flint, intends to pursue a Labor Code §§ 2698 et seq. private attorney general and class action claim against UGS Corporation on behalf of similarly situated current and former UGS employees in California during the period August 1, 2006 to the present whose primary job responsibility is or was to write or edit documents for end-users, installers, administrators and customers of Defendants' products ("Technical Writers").

Our client alleges that UGS has misclassified Technical Writers as exempt from California's wage and hour laws and regulations. Specifically, our client alleges that: UGS has violated Labor Code § 510 and/or related IWC Wage Orders by failing to provide overtime compensation to Technical Writers who worked in excess of forty (40) hours per week and/or eight (8) hours per day; UGS has violated Labor Code § 226.7 and 512 and related IWC Wage Orders by failing to consistently 1174 and/or related IWC Wage Orders by failing to keep adequate records of hours worked by Technical Writers: UGS has violated IWC Wage Order 4-2001 by failing to maintain adequate records of Technical Writers' meal periods: UGS has violated California Labor Code § 552 and/or related IWC Wage Orders by causing Technical Writers to work more than six days in seven.

If the Labor & Workforce Development Agency intends to investigate UGS's alleged violations of the Labor Code and IWC Wage Order 4-2001, please notify me by certified mail of its decision to do so within 33 calendar days of the postmark date of this notice.

Sincerely yours,

Miranda Kolbe Schubert & Reed LLP

Cc:

CSC
Agent for Service of Process for UGS
Corporation
P.O. Box 526036
Sacramento. CA 95852.
By certified mail

# THE BAR ASSOCIATION OF SAN FRANCISCO

## MEDIATION THE BAR ASSOCIATION SERVICES

OF SAN FRANCISCOO

-Robert P. Travis, Esq. Trayis and Pon went above and beyond the call of duty, The Bar Association of San Francisco. The mediator was extraordinary; he and his knowledge of real property "Much thanks to the mediator and issues greatly assisted the parties."

"The mediator was excellent! He was effective with some strong, forceful personalities."

Zacks, Utrecht & leadbetter Denise A. Leadbetter, Esq.

Mediator Biographies and Photos: Procedures, Forms,

# WWW.SFBAR.ORG/MEDIATION

ADR@sfbar.org or 415.982.1600 Questions?

Bertrand, Fox & Elliot -Richard W. Osman, Esq. "The mediator settled a case that opposing counsel and I honestly believed could not be settled."

Steven Rosenberg Herman D. Papa Stephen B. Ruben Marilyn O'Toole Alan R. Rothstein Marco Quazzo Jeffrey A. Ross Cheryl A. Sena Basil Plastiras Marc Paisin

Michael D. Handlos

Elizabeth E. Bader

Eileen Barker Sandra Blair

Koorosh Afshari

Robert E. Aune

Arnold B. Haims

Ben Hamburg

Elizabeth H. Shwiff Yaroslav Sochynsky Roger W. Sleight Carol Ruth Silver Arthur R. Siegel Malcolm Sher Teri H. Sklar

Kenneth F. Johnson

Stëger P. Johnson

Mark J. Divelbiss

Nancy de Ita

Martin H. Dodd

Paul Dubow

Roberta R. Jeffrey

Richard Jaeger

Yolanda M. Jackson

George B. Brewster

"ed D. Butler

with Chrestionson Thomas A. Cohen

Angela Bradstreet

Burton F. Boltuch

Bradley Bostick

Frederick C. Hertz

Bruce Highman

John R. Heisse, II

Lynn Hansen

Kay E. Henden

Carol M. Kingsley Guy O. Kornblum Chris Knowlton Gail Killefer

> Sanford Garfinkel Gerald F. George Matthew J. Geyer

Michael J. Timpane Elizabeth A. Tippin

Jason H. Stein

David H. Fielding

Robert T. Fries

Mark Gainer

David J. Meadows Thomas C. Nagle Michael L. Marx Dr. Urs Laeuchli lheodora R. Lee udith A. Mazia Sharon T. Maier Paula Lawhon Robert T. Lynch Arthur D. Levy

Andrew R. Wiener Arne Werchick Joel Zebrack

مطظه Ron Greenberg (Ret)

Paul D. Gutierrez

vel Littman Gothelf

Judith A. Gordon Stephen J. Gorski

Albert B. Wenzell, Jr.

Gregory D. Walker

Claudia M. Viera

Charles A. Triay

MEDIATOR BIOGRAPHIES & PHOTOGRAPHS: WWW.SFBAR.ORG/MEDIATION

# Mediation Service? What is BASF's

Mediation Services was established mediators, litigators and judges. This in November 2003 by The Bar s a traditional mediation service with extensive input from experienced Association of San Francisco (BASF) private and is an approved ordered Arbitration or Early Settlement. experienced Court 5 providing mediators, alternative

Mediation Services works quickly, matching a qualified mediator process is flexible, parties may ask experienced BASF staff to suggest a to a case within days. The assignment mediator, request three biographies to choose from, or choose a particular mediator from our Web site. To use a Mediate form, with the administrative BASF mediator, a simple Consent ee, is sent to BASF. BASF's

### Who can use the service?

The service can be utilized by anyone whether or not the dispute has been filed in a court. If a legal action is time during the litigation process and is already underway, it can be used at any litigants. Our mediators are ready to not limited to San Francisco County ranging from multi-party commercial assist in almost any area needed, natters to individuals in conflict.

Our mediators generously provide one hour of preparation and two hours of session time free of charge as a service to BASF and the community. To qualify for the pro-bono hours, parties must file Hourly fees beyond those three hours the Consent to Mediate form with BASF. administrative fee per party, which pays Parties can request a waiver of the fee vary depending on the mediator BAŠF charges a small for the costs of running the program. based on financial hardship. selected.

-cv-04640-¢W

# Who are

BASF's mediators are experienced who are available to assist in most areas of dispute. Each has been pre-approved pursuant to strict educational and experience requirements. In fact, our mediation experience and 125 hours of mediation professionals average 15 formal mediation training. mediators

Filed 09/07/2007

Land Use

fmployment/Workplace
Environmental
Family
Fee Disputes
Financial
Gay/Lesbian/Bisexual Issues intellectual Property ntra-Organizational andlord/Tenant Discrimination Construction Civil Rights Commercial Education Contracts Disability Business abor

Legal-Medical-Profession Partnership Dissolutions Uninsured Motorist Products Liability Personal Injury Women's Issues Probate/Trust Malpractice: Real Estate Securities **Faxation** 

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WWW.SFBAR.ORG/MEDIATION

#### Alternative Dispute Resolution (ADR) Information Package

### Alternatives to Trial

# Here are some other ways to resolve a civil dispute.

The plaintiff must serve a copy of the ADR information package on each defendant along with the complaint. (CRC 201.9(c))

Superior Court of California County of San Francisco

#### Introduction

Did you know that most civil lawsuits settle without a trial?

And did you know that there are a number of ways to resolve civil disputes without having to sue somebody?

These alternatives to a lawsuit are known as alternative dispute resolutions (ADR). The most common forms of ADR are mediation, arbitration and case evaluation. There are a number of other kinds of ADR as well.

In ADR, trained, impartial persons decide disputes or help parties decide disputes themselves. These persons are called neutrals. For example, in mediation, the neutral is the mediator. Neutrals normally are chosen by the disputing parties or by the court. Neutrals can help parties resolve disputes without having to go to court.

ADR is not new. ADR is available in many communities through dispute resolution programs and private neutrals.

#### Advantages of ADR

ADR can have a number of advantages over a lawsuit.

- ADR can be speedier. A dispute often can be resolved in a matter of months, even weeks, through ADR, while a lawsuit can take years.
- ADR can save money. Court costs, attorneys fees, and expert fees can be saved.
- . ADR can permit more participation. The parties may have more changes to tell their side of the story than in court and may have more control over the outcome.
- ADR can be flexible. The parties can choose the ADR process that is best for them. For example, in mediation the parties may decide how to resolve their dispute.
- ADR can be cooperative. This means that the parties having a dispute may work together with the neutral to resolve the dispute and agree to a remedy that makes sense to them, rather than work against each other.

ADR-1 1/06 (bc)

- ADR can reduce stress. There are fewer, if any, court appearances. And because ADR can be speedier, and save money, and because the parties are normally cooperative, ADR is easier on the nerves. The parties don't have a lawsuit hanging over their heads for years.
- ADR can be more satisfying. For all the above reasons, many people have reported a high degree of satisfaction with ADR.

Because of these advantages, many parties choose ADR to resolve a dispute, instead of filing a lawsuit. Even when a lawsuit has been filed, the court can refer the dispute to a neutral before the parties' position harden and the lawsuit becomes costly. ADR has been used to resolve disputes even after a trial, when the result is appealed.

#### Disadvantages of ADR

ADR may not be suitable for every dispute.

- If ADR is binding, the parties normally give up most court protections, including a decision by a judge or jury under formal rules of evidence and procedure, and review for legal error by an appellate court.
- There generally is less opportunity to find out about the other side's case with ADR than with litigation. ADR may not be effective if it takes place before the parties have sufficient information to resolve the dispute.
- The neutral may charge a fee for his or her services.
- If a dispute is not resolved through ADR, the parties may have to put time and money into both ADR and a lawsuit.
- Lawsuits must be brought within specified periods of time, known as statutes of limitation. Parties must be careful not to let a statute of limitations run out while a dispute is in an ADR process.

#### ALTERNATIVE DISPUTE RESOLUTION PROGRAMS Of the San Francisco Superior Court

"It is the policy of the Superior Court that every noncriminal, nonjuvenile case participate either in an early settlement conference, mediation, arbitration, early neutral evaluation or some other alternative dispute resolution process prior to a mandatory settlement conference or trial." (Superior Court Local Rule 4)

This guide is designed to assist attorneys, their clients and self-represented litigants in complying with San Francisco Superior Court's alternative dispute resolution ("ADR") policy. Attorneys are encouraged to share this guide with clients. By making informed choices about dispute resolution alternatives, attorneys, their clients and self-represented litigants may achieve a more satisfying resolution of civil disputes.

The San Francisco Superior Court currently offers three ADR programs for civil matters; each program is described below:

- 1) Judicial arbitration
- 2) Mediation
- The Early Settlement Program (ESP) in conjunction with the 3) San Francisco Bar Association.

#### JUDICIAL ARBITRATION

#### Description

In arbitration, a neutral "arbitrator" presides at a hearing where the parties present evidence through exhibits and testimony. The arbitrator applies the law to the facts of the case and makes an award based upon the merits of the case. When the Court orders a case to arbitration it is called judicial arbitration. The goal of arbitration is to provide parties with an adjudication that is earlier, faster, less formal, and usually less expensive than a trial. Upon stipulation of all parties, other civil matters may be submitted to judicial arbitration.

Although not currently a part of the Court's ADR program, civil disputes may also be resolved through private arbitration. Here, the parties

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voluntarily consent to arbitration. If all parties agree, private arbitration may be binding and the parties give up the right to judicial review of the arbitrator's decision. In private arbitration, the parties select a private arbitrator and are responsible for paying the arbitrator's fees.

#### Operation

Pursuant to CCP 1141.11 and Local Rule 4, all civil actions in which the amount in controversy is \$50,000 or less, and no party seeks equitable relief, shall be ordered to arbitration. A case is ordered to arbitration after the Case Management Conference. An arbitrator is chosen from the Court's Arbitration Panel. Most cases ordered to arbitration are also ordered to a pre-arbitration settlement conference. Arbitrations are generally held between 7 and 9 months after a complaint has been filed. Judicial arbitration is not binding unless all parties agree to be bound by the arbitrator's decision. Any party may request a court trial within 30 days after the arbitrator's award has been filed.

#### Cost

There is no cost to the parties for judicial arbitration or for the prearbitration settlement conference.

#### MEDIATION

#### Description

Mediation is a voluntary, flexible, and confidential process in which a neutral third party "mediator" facilitates negotiations. The goal of mediation is to reach a mutually satisfactory agreement that resolves all or part of the dispute after exploring the significant interests, needs, and priorities of the parties in light of relevant evidence and the law.

Although there are different styles and approaches to mediation, most mediations begin with presentations of each side's view of the case. The mediator's role is to assist the parties in communicating with each other, expressing their interests, understanding the interests of opposing parties, recognizing areas of agreement and generating options for resolution. Through questions, the mediator aids each party in assessing the strengths and weaknesses of their position.

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A mediator does not propose a judgment or provide an evaluation of the merits and value of the case. Many attorneys and litigants find that mediation's emphasis on cooperative dispute resolution produces more satisfactory and enduring resolutions. Mediation's non-adversarial approach is particularly effective in disputes in which the parties have a continuing relationship, where there are multiple parties, where equitable relief is sought, or where strong personal feelings exist.

#### Operation

San Francisco Superior Court Local Court Rule 4 provides three different voluntary mediation programs for civil disputes. An appropriate program is available for all civil cases, regardless of the type of action or type of relief sought.

To help litigants and attorneys identify qualified mediators, the Superior Court maintains a list of mediation providers whose training and experience have been reviewed and approved by the Court. The list of court approved mediation providers can be found at www.sfgov.org/courts. Litigants are not limited to mediators on the court list and may select any mediator agreed upon by all parties. A mediation provider need not be an attorney.

Local Rule 4.2 D allows for mediation in lieu of judicial arbitration, so long as the parties file a stipulation to mediate within 240 days from the date the complaint is filed. If settlement is not reached through mediation, a case proceeds to trial as scheduled.

#### Private Mediation

The Private Mediation program accommodates cases that wish to participate in private mediation to fulfill the court's alternative dispute resolution requirement. The parties select a mediator, panel of mediators or mediation program of their choice to conduct the mediation. The cost of mediation is borne by the parties equally unless the parties agree otherwise.

Parties in civil cases that have not been ordered to arbitration may consent to private mediation at any point before trial. Parties willing to submit a matter to private mediation should indicate this preference on the Stipulation to Alternative Dispute Resolution form or the Case Management Statement (CM-110). Both forms are attached to this packet.

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#### Mediation Services of the Bar Association of San Francisco

The Mediation Services is a coordinated effort of the San Francisco Superior Court and The Bar Association of San Francisco (BASF) in which a court approved mediator provides three hours of mediation at no charge to the parties. It is designed to afford civil litigants the opportunity to engage in early mediation of a case shortly after filing the complaint, in an effort to resolve the matter before substantial funds are expended on the litigation process. Although the goal of the program is to provide the service at the outset of the litigation, the program may be utilized at anytime throughout the litigation process.

The mediators participating in the program have been pre-approved by the court pursuant to strict educational and experience requirements.

After the filing of the signed Stipulation to Alternative Dispute Resolution form included in this ADR package the parties will be contacted by BASF. Upon payment of the \$200 per party administration fee, parties select a specific mediator from the list of court approved mediation providers. The hourly mediator fee beyond the first three hours will vary depending on the mediator selected. Waiver of the administrative fee based on financial hardship is available.

A copy of the Mediation Services rules can be found on the BASF website at www.sfbar.org, or you may call BASF at 415-782-8913

#### Judicial Mediation

The Judicial Mediation program is designed to provide early mediation of complex cases by volunteer judges of the San Francisco Superior Court. Cases considered for the program include construction defect, employment discrimination, professional malpractice, insurance coverage, toxic torts and industrial accidents.

Parties interested in judicial mediation should file the Stipulation to Alternative Dispute Resolution form attached to this packet indicating a joint request for inclusion in the program. A preference for a specific judge may be indicated. The court Alternative Dispute Resolution Coordinator will coordinate assignment of cases that qualify for the program.

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#### Cost

Generally, the cost of Private Mediation ranges from \$200 per hour to \$400 per hour and is shared equally by the parties. Many mediators are willing to adjust their fees depending upon the income and resources of the parties. Any party who meets certain eligibility requirements may ask the court to appoint a mediator to serve at no cost to the parties.

The Mediation Services of the Bar Association of San Francisco provides three hours of mediation time at no cost with a \$200 per party administrative fee.

There is no charge for participation in the Judicial Mediation program.

#### **EARLY SETTLEMENT PROGRAM**

#### Description

The Bar Association of San Francisco, in cooperation with the Court, offers an Early Settlement Program ("ESP") as part of the Court's settlement conference calendar. The goal of early settlement is to provide participants an opportunity to reach a mutually acceptable settlement that resolves all or part of the dispute. The two-member volunteer attorney panel reflects a balance between plaintiff and defense attorneys with at least 10 years of trial experience.

As in mediation, there is no set format for the settlement conference. A conference typically begins with a brief meeting with all parties and counsel, in which each is given an opportunity to make an initial statement. The panelists then assist the parties in understanding and candidly discussing the strengths and weaknesses of the case. The Early Settlement Conference is considered a "quasi-judicial" proceeding and, therefore, is not entitled to the statutory confidentiality protections afforded to mediation.

#### Operation

Civil cases enter the ESP either voluntarily or through assignment by the Court. Parties who wish to choose the early settlement process should indicate this preference on the status and setting conference statement.

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If a matter is assigned to the ESP by the Court, parties may consult the ESP program materials accompanying the "Notice of the Early Settlement Conference" for information regarding removal from the program.

Participants are notified of their ESP conference date approximately 4 months prior to trial. The settlement conference is typically held 2 to 3 months prior to the trial date. The Bar Association's ESP Coordinator informs the participants of names of the panel members and location of the settlement conference approximately 2 weeks prior to the conference date.

Local Rule 4.3 sets out the requirements of the ESP. All parties to a case assigned to the ESP are required to submit a settlement conference statement prior to the conference. All parties, attorneys who will try the case, and insurance representatives with settlement authority are required to attend the settlement conference. If settlement is not reached through the conference, the case proceeds to trial as scheduled.

#### Cost

All parties must submit a \$200 generally non-refundable administrative fee to the Bar Association of San Francisco. Parties who meet certain eligibility requirements may request a fee waiver. For more information, please contact the ESP Coordinator at (415) 982-1600.

For further information about San Francisco Superior Court ADR programs or dispute resolution alternatives, please contact:

> Superior Court Alternative Dispute Resolution Coordinator, 400 McAllister Street, Room 103 San Francisco, CA 94102 (415) 551-3876

or visit the Superior Court Website at http://sfgov.org/site/courts\_page.asp?id=3672

#### SUPERIOR COURT OF CALIFORNIA COUNTY OF SAN FRANCISCO

400 McAllister Street, San Francisco, CA 94102-4514

	<b>v.</b>	Plaintiff  Defendant		Case No STIPULATION TO ALTERNATIVE DISPUTE RESOLUTION
<del></del>		Dorendani		
The p resolution pro	arties hereby stip ocess:	ulate that this actio	n shall be submitted to th	ne following alternative dispute
	Private Mediation Binding arbitrat Non-binding jud BASF Early Sett Other ADR proces	ion licial arbitration	Mediation Services of	BASF .   Judge Judge
Plaintif	f(s) and Defendar	nt(s) further agree a	e follows	
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Name of Party Stip				
Name of Party Stip			Attorney Executing Stipulation	Signature of Party or Attorney
	ulating	Name of Party or A	Attorney Executing Stipulation	
□ Plaintiff □	ulating  Defendant	Name of Party or A	Attorney Executing Stipulation	Signature of Party or Attorney
□ Plaintiff □	ulating Defendant   Ilating	Name of Party or A	Attorney Executing Stipulation  Continued the stipulation of the stipu	Signature of Party or Attorney Dated: Signature of Party or Attorney
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Plaintiff   Name of Party Stiput Plaintiff   ame of Party Stiput Plaintiff	ulating  Defendant  Ilating  Defendant	Name of Party or A Cross-defendant  Name of Party or A Cross-defendant  Name of Party or At	Attorney Executing Stipulation  torney Executing Stipulation  Discording Executing Stipulation	Signature of Party or Attorney  Signature of Party or Attorney  ated:  Signature of Party or Attorney

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and	
-	FOR COURT USE ONLY
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	İ
TELEPHONE NO: FAX NO. (Optional):	•
E-MAIL ADDRESS (Optional):	1
ATTORNEY FOR (Name):	1
SUPERIOR COURT OF CALIFORNIA, COUNTY OF	-
STREET ADDRESS:	
MAZING ADDRESS:	}
CITY AND ZIP CODE:	
BRANCH NAME:	
PLAINTIFF/PETITIONER:	4
DEFENDANT/RESPONDENT:	i
od Chibat traspondent:	1
CASE MANAGEMENT STATEMENT	
(Chack one):	CASE NUMBER:
LIMITED CASE	·
exceeds \$25,000) (Amount demanded is \$25,000 or less)	•
111000)	•
A CASE MANAGEMENT CONFERENCE is scheduled as follows:	
ate:	
. Ime: Dent	iv.: Room:
ddress of court (if different from the address above):	Noom:
	•
INSTRUCTIONS: All applicable boxes must be checked, and the specified	•
<ul> <li>a This statement is submitted by party (name):</li> <li>b This statement is submitted jointly by parties (names):</li> </ul>	
Complaint and cross-complaint to be arrow	
Complaint and cross-complaint (to be answered by plaintiffs and cross-complainants of a. The complaint was filed on (date):	only) .
b. The cross-complaint, if any, was filed on (date):	•
·	
Service (to be answered by plaintiffs and cross-complainants only)	
All parties named in the complaint and cross-complaint have been	have appeared and
	nave appeared, or have been dismissed
(1) have not been served (specify names and explain why not):	
(2) have been served but have not appeared and have not been disn	District Innext
(3) have had a default entered analysts	"ээси (specify names):
(3) have had a default entered against them (specify names):	·
_	
The following additional parties may be added (specify names, nature of involvented):	ement in case, and the date by which
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	•
escription of case	•
. Type of case in complaint cross-complaint (describe, including	ng causes of action):
,	-a vauses of action);
pled for Mandatory Use	
Council of California CASE MANIA CENTRAL	Page 1 of 4
Council of Castromia Rev. January 1, 2007]  CASE MANAGEMENT STATEMENT	Cal. Rules of Court

PLAINTIFF/PETITIONER:		CM-
DEFENDANT/RESPONDENT:	CASE NUMBER:	
<ol> <li>b. Provide a brief statement of the case, including any damages. (If person damages claimed, including medical expenses to date [indicate source a earnings to date, and estimated future lost earnings. If equitable relief is</li> </ol>	nal injury damages are sought, speci and amount), estimated future medica sought, describe the nature of the re	ify the injury and al expenses, los dief.)
•		
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	•	
		•
(If more space is needed, check this bound to	•	
(If more space is needed, check this box and attach a page designated	as Attachment 4b.)	
5. Jury or nonjury trial	•	•
The party or parties request a jury trial a nonjury trial a nonjury trial a	non than	_
requesting a jury trial):	nore than one party, provide the nam	e of each party
	•	
6. Trial date	•	
a. The trial has been set for (date):		•
b. Line No that date has been set. This case will be ready for trial to the		
not, explain):	nonths of the date of the filing of the o	complaint (if
<ul> <li>Dates on which parties or attorneys will not be available for trial (specify date)</li> </ul>	es and explain reasons for unamers	
	explain reasons for unavallag	ulity): -
7 Entire 4 4 4		• •
7. Estimated length of trial		
The party or parties estimate that the trial will take (check one):	·	
a days (specify number):	• •	•
b. hours (short causes) (specify):		
8. Trial representation (to be answered)		•
8. Trial representation (to be answered for each party)  The party or parties will be represented at trial by the attorney or party lie.	·	•
a. Attorney:	ted in the caption by the folk	Owing:
b. Firm;		g.
c. Address:	_	
d. Telephone number:	•	•
e. Fax number:	-	
f. E-mail address:	•	
g. Party represented:		
Additional representation is described in Attachment 8.		
Preference	•	
		•
This case is entitled to preference (specify code section):	•	
0. Alternative Dispute Resolution (ADR)		*
		•
reviewed ADR options with the client.	e identified in rule 3.221 to the client	and bee
b. All parties have a result.	to the client	anu nas
, in parties ridve agreed to a form of ADR ADR will be completed by the	) <del>.</del>	
c. The case has gone to an ADR process (indicate status):		•
-110 (Rev. January 1, 2007)	•	•
CASE MANAGEMENT STATEMENT		
THE MANUELLE STATEMENT		Page 2 of 4

PLAINTIFF/PETITIONER:	CM-11
DEFENDANT/RESPONDENT:	CASE NUMBER:
<ul><li>10. d. The party or parties are willing to participate in (check all that apply):</li><li>(1) Mediation</li></ul>	
	•
(2) Nonbinding judicial arbitration under Code of Civil Procedure s arbitration under Cal. Rules of Court, rule 3.822)	ection 1141.12 (discovery to close 15 days before
(3) Nonbinding judicial arbitration water Scale 100 mg	· · · · · · · · · · · · · · · · · · ·
(3) Nonbinding judicial arbitration under Code of Civil Procedure s béfore trial; order required under Cal. Rules of Court, rule 3.82	ection 1141.12 (discovery to remain open until 30 days
binding Judicial arbitration	2)
(5) Binding private arbitration	•
(b) Neutral case evaluation	
(7) Other (specify):	
6. This matter is publicate.	·
matter is subject to mandatory judicial arbitration because it	nount in controversy does not exceed the state of
f. Plaintiff elects to refer this case to judicial arbitration and agrees to lir Procedure section 1141.11.	nit recovery to the amount consists the statutory lim
g. This case is exempt from judicial addition	and amount specified in Code of Civil
g. This case is exempt from judicial arbitration under rule 3.811 of the C	alifornia Rules of Court (specify exemption)
	, and a second s
1. Settlement conference	
The party or parties are willing to participate in an early settlement confere	NCE (specificulari)
	topoony wilary.
2. Insurance	
a. Insurance carrier, if any, for party filing this statement (name):	
U KPSPNOION of robbin 1 1	
	•
c. Coverage issues will significantly affect resolution of this case (explain)	:
	•
Jurisdiction	•
Indicate any matters that may affect the	
	no and t 11
Bankruptcy Other (cocifety)	se, and describe the status
Indicate any matters that may affect the court's jurisdiction or processing of this ca  Bankruptcy Other (specify):  Status:	se, and describe the status.
Status	se, and describe the status.
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PLAINTIFF/PETITIONER:	
	CASE NUMBER:
DEFENDANT/RESPONDENT:	
<ul> <li>17. Discovery</li> <li>a The party or parties have completed all disco</li> <li>b The following discovery will be completed by</li> </ul>	overy.  r the date specified (describe all anticipated discovery):
Party.	scription Date
	•
c. The following discovery issues are anticipated	(specify):
18. Economic Litigation	
This is a limited civil case (i.e., the amount den     of Civil Procedure sections 90 through 98 will a	manded is \$25,000 or less) and the economic litigation procedures in C
D This is a limited civil case and a motion to with	draw the case from the economic litigation procedures or for additional cifically why economic litigation procedures relating to discovery or trial
	•
9. Other issues	
<ol> <li>Other issues</li> <li>The party or parties request that the following addit conference (specify):</li> </ol>	tional matters be considered or determined at the case management
The party or parties request that the following addit	tional matters be considered or determined at the case management
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CASE MANAGEMENT STATEMENT

Page 4 of 4



#### Superior Court of California County of San Francisco

#### Judicial Mediation Program

Introducing a new court alternative dispute resolution program that provides judicial mediation of complex civil cases

The Judicial Mediation program offers mediation of complex civil litigation by a San Francisco Superior Court judge familiar with the area of the law that is the subject of the controversy. Cases that will be considered for participation in the program include, but are not limited to professional malpractice, construction, employment, insurance coverage disputes, mass torts and complex commercial litigation. Judicial mediation offers civil litigants the opportunity to engage in early mediation of a case shortly after filing the complaint in an effort to resolve the matter before substantial funds are expended. This program may also be utilized at anytime throughout the litigation process. The panel of judges currently participating in the program includes:

The Honorable David L. Ballati
The Honorable Anne Bouliane
The Honorable Ellen Chaitin
The Honorable John J. Conway
The Honorable Robert L. Dondero
The Honorable Ernest H. Goldsmith
The Honorable Curtis E. A. Karnow
The Honorable Patrick J. Mahoney

The Honorable Tomar Mason
The Honorable James J. McBride
The Honorable Kevin M. McCarthy
The Honorable John E. Munter
The Honorable Ronald Evans Quidachay
The Honorable A. James Robertson, II
The Honorable Mary E. Wiss

Parties interested in judicial mediation should file the Stipulation to Alternative Dispute Resolution form attached to this packet indicating a joint request for inclusion in the program and deliver a courtesy copy to Dept. 212. A preference for a specific judge may be indicated. The court Alternative Dispute Resolution Coordinator will facilitate assignment of cases that qualify for the program.

Note: Space is limited. Submission of a stipulation to judicial mediation does not guarantee inclusion in the program. You will receive written notification from the court as to the outcome of your application.

Superior Court Alternative Dispute Resolution 400 McAllister Street, Room 103, San Francisco, CA 94102 (415) 551-3876 EXHIBIT B

#### SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

UGS Corporation and DOES 1 through 100, inclusive

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

Vanessa Flint, Individually and On Behalf of All Others Similarly
Situated

FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association.

Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.courtinfo.ca.gov/selfhelp/espanol/), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida at secretario de la corte que le de un formulario de exención de pago de cuotas. Si no presenta un respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llama a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de (www.courlinfo.ca.gov/selfhelp/espanol/) o poniendose en contacto con la corte o el colegio de abogados locales.

The name and address of the court is: (El nombre y dirección de la corte es): 400 McAllister Street

San Francisco, CA 94102

CEC-17-465695

<sub>.</sub> Miran	me, address, and tele nbre. <i>la dirección y el l</i> da Kolbe, Schube 15-788-4220 Fax:	phone number of plaintiff's attorney, or plaintiff without an attorney, is: número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es): nt & Reed, LLP, 3 Embarcadero Center, Suite 1650, San Francisco, CA 94111, 415-788-0161	
		GOTGON Park-Li Clerk by Deborah Steppe	. Deputy
(For pro (Para pr	of of service of this su weba de entrega de e	(Secretario) Immons, use Proof of Service of Summons (form POS-010).) Ista citation use el formulario Proof of Service of Summons, (POS-010)).  NOTICE TO THE PERSON SERVED: You are served  1 as an individual defendant.  2 as the person sued under the fictitious name of (specify):	(Adjunto)
		3. On behalf of (specify): UGS Corporation  under: CCP 416.10 (corporation)  CCP 416.20 (defunct corporation)  CCP 416.70 (conservatee)  CCP 416.90 (authorized per other (specify):  by personal delivery on (date): \( \bigcite{C} - \bigcite{Q} - \bigcite{Q} \)	son)

Form Adopted for Mandalory Use Judicial Council of California SUM-100 [Rev. January 1, 2004]

SUMMONS

Code of Civil Procedure 55 412 20, 465

American Lega Wet, Inc. | mov. USCourt error .com

EXHIBIT C

#### 6 of 30 DOCUMENTS

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2007 Mealey's Jury Verdicts & Settlements 255

HEADLINE: Parties Settle California Class Action On Unpaid Overtime Claims For Up To \$13.6 Million

Case Name: Behzad Mousai v. E-Loan Inc., et al.

Case Number: 3: 06-cv-01993-SI

Court: N.D. Calif.

Judge: Susan Illiston

Verdict/Settlement (breakdown): Settlement of up to \$13.6 million (not exceeding \$60,000 to claims administrator, a service award of \$20,000 to Behzad Mousai, tolling awards in the amount of \$1,000 to each of the 42 class members, \$3.4 million to class counsel and the balance distributed to each class member)

Plaintiff(s): Behzad Mousai, individually and on behalf of others similarly situated

Defendant(s): E-Loan Inc. and Does 1-10, inclusive

Date: Jan. 11, 2007

Claim: Violations of the California Labor Code, relevant Wage Order of the California Industrial Welfare Commission, the federal Fair Labor Standards Act and the California unfair competition law, Business and Professions Code Section 17200, et seq.

Defense: Any liability or wrongdoing denied. E-Loan has fully complied with the laws.

Background: Behzad Mousai, individually and on behalf of others similarly situated, sued E-Loan Inc. and Does 1-10, inclusive, in the Alameda County, Calif., Superior Court, alleging that E-Loan violated the California Labor Code, relevant Wage Order of the California Industrial Welfare Commission, the federal Fair Labor Standards Act and the California Unfair Competition Law by misclassifying class members as exempt employees and failing to pay them overtime wages. Mousai also alleges that the defendant failed to pay employees overtime wages owed to them at the time their employment ended with E-Loan and failed to provide required meal periods. E-Loan also allegedly failed to furnish employees with timely and accurate wage statements showing the number of hours worked per pay period. The case was removed to the U.S. District Court for the Northern District of California on March 15, 2006.

Other: The judge granted preliminary approval of the settlement on Jan. 12, 2007, certifying that the settlement class consists of "all mortgage loan consultants employed by E-Loan in California at any time from Dec. 23, 2001, through June 30, 2006, including, but not limited to, the job titles of Loan Consultant First Mortgage, Loan Consultant First Mortgage Core, Loan Consultant First Mortgage Affinity, Loan Consultant First Mortgage Relocation, Loan Consultant First Mortgage Pre-Approval, Loan Consultant First Mortgage Alternative Lending, Loan Consultant Home Equity Line of Credit, Loan Consultant Pre Approval, Loan Consultant Prime, Loan Consultant Zip Realty, Loan Consultant Alternative Lending and Loan Consultant Affinity." A final settlement hearing will take place on May 30, 2007.

Plaintiff Attorneys: Roberta L. Steele, Laura L. Ho and Jessica Beckett-McWalter, Goldstein, Demchak, Baller, Borgen & Dardarian, Oakland, Calif.

#### LexisNexis Jury Verdicts and Settlement Reports (2007)

Defense Attorneys: Eileen R. Ridley, Nina Kani and Ellen Kerns, Foley & Lardner, San Francisco

Key Related Documents: Motion to preliminarily approve settlement available. Document #99-070312-013M. Order preliminarily approving settlement and certifying class available. Document #99-070312-014R. Notice of settlement available. Document #99-070312-015P. Stipulation of settlement (exhibit) available. Document #99-070312-016P. Claim form available. Document #99-070312-017X.

Contact Mealey's at 1-800-MEALEYS and see today's headlines at www.lexis.com/legalnews. To see if there is a Mealey's conference on this topic or an online CLE session, please visit: http://www.mealeys.com/conferences.html.

LOAD-DATE: 3/14/2007

JS 44 - CAND (Rev. 11/04) Case 4:07-cv-04640-CWCIVIDCOOVER4SHETED 09/07/2007 Page 1 of 4 The JS-44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON PAGE TWO.) I. (a) PLAINTIFFS **DEFENDANTS** VANESSA FLINT UGS CORPORATION (b) COUNTY OF RESIDENCE OF FIRST LISTED PLAINTIFF Orange COUNTY OF RESIDENCE OF FIRST LISTED DEFENDANT (EXCEPT IN U.S. PLAINTIFF CASES) (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. ATTORNEYS (FIRM NAME, ADDRESS, AND TELEPHONE NUMBER) ATTORNEYS (IF KNOWN) Robert C. Schubert (SBN 62684) Mitchell F. Boomer (121441); JoAnna L. Brooks (182986); Dylan B. Carp (196846) Schubert & Reed LLP JACKSON LEWIS LLP Three Embarcadero Center, Suite 1650 199 Fremont Street, 10th Floor San Francisco, CA 94111 San Francisco, CA 94105 (415) 788-4220415-394-9400 II. BASIS OF JURISDICTION (PLACE AN 'X' IN ONE BOX ONLY) III. CITIZENSHIP OF PRINCIPAL PARTIES (PLACE AN 'X' IN ONE BOX FOR PLAINTIFF (For diversity cases only) AND ONE BOX FOR DEFENDANT) 1 U.S. Government 3 Federal Question PTF DEF Plaintiff DEF (U.S. Government Not a Party) Citizen of This State X 1 Incorporated or Principal Place 2 U.S. Government X 4 Diversity of Business In This State Defendant (Indicate Citizenship of Parties in Citizen of Another State Incorporated and Principal Place Item III) of Business In Another State ☐ 3 ☐ 3 Citizen or Subject of a Foreign Nation 6 6 Foreign Country IV. ORIGIN (PLACE AN "X" IN ONE BOX ONLY) Original 2 Removed from 3 Remanded from 4 Reinstated or 5 Transferred from 6 Multidistrict 7 Appeal to District Proceeding State Court Appellate Court Reopened Another district Litigation Judge from Magistrate (specify) Judgment V. NATURE OF SUIT (PLACE AN "X" IN ONE BOX ONLY) CONTRACT FORFEITURE/PENALTY BANKRUPTCY **OTHER STATUTES** 110 Insurance PERSONAL INJURY PERSONAL INJURY 610 Agriculture 400 State Reapportionment 422 Appeal 28 USC 158 120 Marine 310 Airplane 362 Personal Injury 620 Other Food & Drug 410 Antitrust 130 Miller Act 315 Airplane Product Med Malpractice 423 Withdrawal 430 Banks and Banking 625 Drug Related 140 Negotiable Instrument Liability 365 Personal Injury 28 USC 157 Recovery of Overpayment & Enforcement of 450 Commerce/ICC Rates/etc. 150 Seizure of 320 Assault Libel & **Product Liability** 460 Deportation Property 21 USC 881 PROPERTY RIGHTS Slander 368 Asbestos Persona Judament 470 Racketeer influenced and 630 Liquor Laws 151 Medicare Act 330 Federal Employers Injury Product Liability 820 Copyrights Corrupt Organizations 152 Recovery of Defaulted Student Loans (Excl Liability 640 RR & Truck 480 Consumer Credit 330 Patent 340 Marine 650 Airline Regs PERSONAL PROPERTY 490 Cable/Satellite TV Veterans)
153 Recovery of Overpayment **Marine Product** 660 Occupational 840 Trademark 370 Other Fraud 810 Selective Service Liability Safety/Health of Veteran's Benefits SOCIAL SECURITY 850 Securities/Commodities 371 Truth in Lending 350 Motor Vehicle 690 Other 160 Stockholders Suits Exchange 380 Other Personal 355 Motor Vehicle 861 HIA (1395ff 190 Other Contract 875 Customer Challenge LABOR **Property Damage** Product Liability 862 Black Lung (923) 195 Contract Product Liability 12 USC 3410 385 Property Damage 360 OtherPersonalInjury 710 Fair Labor 863 DIWC/DIWW 196 Franchise 891 Agricultural Acts Product Liability Standards Act 892 Economic Stabilization REAL PROPERTY CIVIL RIGHTS (405(g)) PRISONER PETITIONS 720 Labor/Mgmt Relations 864 SSID Title XVI 441 Voting 510 Motion to Vacate 730 Labor/Mgmt 893 Environmental Matters 210 Land Condemnation 442 Employment 365 RSI (405(g)) Sentence 894 Energy Allocation Act Reporting & 443 Housing 220 Foreclosure Habeas Corpus: **FEDERAL TAX SUITS** 895 Freedom of Disclosure Act 444 Welfare 530 General 230 Rent Lease & Ejectment Information Act 740 Railway Labor Act 870 Taxes (US Plaintif 535 Death Penalty 440 Other Civil Rights 240 Torts to Land 900 Appeal of Fee or Defendant) X 790 Other Labor Litigation 540 Mandamus & 445 Amer w/ disab -**Determination Under** 245 Tort Product Liability Other 791 Empl. Ret. Inc. 871 IRS - Third Party Empl Equal Access to Justice 550 Civil Rights 290 All Other Real Property 26 USC 7609 Security Act 446 Amer w/ disab -950 Constitutionality of 555 Prison Condition Other State Statutes 890 Other Statutory Actions **CAUSE OF ACTION** (CITE THE US CIVIL STATUTE UNDER WHICH YOU ARE FILING AND WRITE BRIEF STATEMENT OF CAUSE. DO NOT CITE JURISDICTIONAL STATUTES UNLESS DIVERSITY) U.S.C. Section 1441(a) & (b). VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint: COMPLAINT: UNDER F.R.C.P. 23 JURY DEMAND: X YES PLEASE REFER TO CIVIL L.R. 3-12 CONCERNING REQUIREMENT TO FILE "NOTICE OF RELATED CASE".

VIII. RELATED CASE(S) IF ANY

**DIVISIONAL ASSIGNMENT (CIVIL L.R. 3-2)** 

(PLACE AN "X" IN ONE BOX ONLY)

X SAN FRANCISCO/OAKLAND DATE September 7, 2007 SIGNATURE OF ATTORNEY OF RECORD

Document 1-4

Filed 09/07/2007

Page 2 of 4

Case 4:07-cv-04640-CW

Document 1-4

Page 3 of 4

Case No. CGC-07-465695

Filed 09/07/2007

Case 4:07-cv-04640-CW

NOTICE OF REMOVAL TO FEDERAL COURT